Physical Medicine Management Program Advisory Committee Meeting Minutes

May 19, 2015
7:00 – 8:00 am

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I. Call to Order

Meeting Chairperson: Virginia Petraglia, Director, Post-Acute & Ancillary Services, Highmark called the meeting to order at 7:00 a.m.

II. Roll Call:

Completed by Cheryl Auth

Participants:

Thomas Windley, PT, MPT, PhD, Premiere PT and Sports Performance
Rebecca Whitney, OT, Christiana Care
Richard Pierznik, VP, Provider Contracting & Relations, Highmark
Sharon Zink, Care Manager, Highmark
Cheryl Auth, Care Manager, Highmark

III. Welcome and Opening Remarks

Virginia Petraglia welcomed the committee for their attendance this morning.

IV. Review and Approval of the Meeting Minutes

The Committee reviewed and approved the 02/17/2015 Physical Medicine Management Program Advisory Committee Meeting Minutes

V. Follow-up to Action items:

1) Previously we discussed the average length of time it takes to credential a new therapy graduate in Delaware was 38.2 days in 2014. We did receive a report from the University of Delaware stating that they are having difficulty in getting their post credentialed Provider relations attempted to reach out to the university to see if there was any specific examples but they did not receive a response. If there are any issues with credentialing we are advising to reach out to the provider relations rep and then we can pass that on to credentialing.

VI. 1st Quarter 2015 Approval/Denial Rates

Committee members were provided with the summary for the 1st quarter 2015 Approval/Denial ratios for West Virginia

	Commercial
Authorization Approved (prescreening)	42.9%
Authorization Approved	27.0%
Authorization Partially Approved	20.3 %
Authorization Denied	9.9%
Reconsideration Overturned	0%

Moving forward we will provide these numbers within the agenda for your review prior to the next scheduled meeting.

VII. Discussion related to PMMP:

1) Multiple coding issue – there was a change in question number 2 that will allow you to select the modalities that you are performing on the radial button PT/OT.
2) Please review the Provider Resource Center as we updated the grid on the Administrative Guide on what codes to use for PT, OT, Chiropractors and DO.

VIII. Provider discussion and feedback

A discussion took place regarding September1st launch for ICD-10. Highmark and Healthways are prepared. Any services after October 1st will be ICD-10.

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IX. Topic suggestions for future meetings:

None.

X. Closing comments:

Virginia Petraglia thanked everyone for their attendance.

XI. Adjournment:

Virginia Petraglia adjourned the Physical Medicine Management Program Advisory Committee meeting at 7:25 a.m.

The next Physical Medicine Management Program Advisory Committee will be held on August 18, 2015 at 7:00 AM

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