## **TODAY'S MESSAGE**

## PROVIDER SERVICE EXPERIENCING HIGH CALL VOLUMES TODAY

## **NAVINET® IS AVAILABLE TO SERVE YOU**

Provider Service is receiving higher than normal call volumes today. We are working diligently to answer your calls as quickly as possible, and we apologize for any inconvenience you may experience when attempting to reach a representative. As a reminder, NaviNet is available and can be used for Real-Time inquiries related to eligibility, claims and authorizations.

