

Musculoskeletal Surgery and Interventional Pain Management Services Program

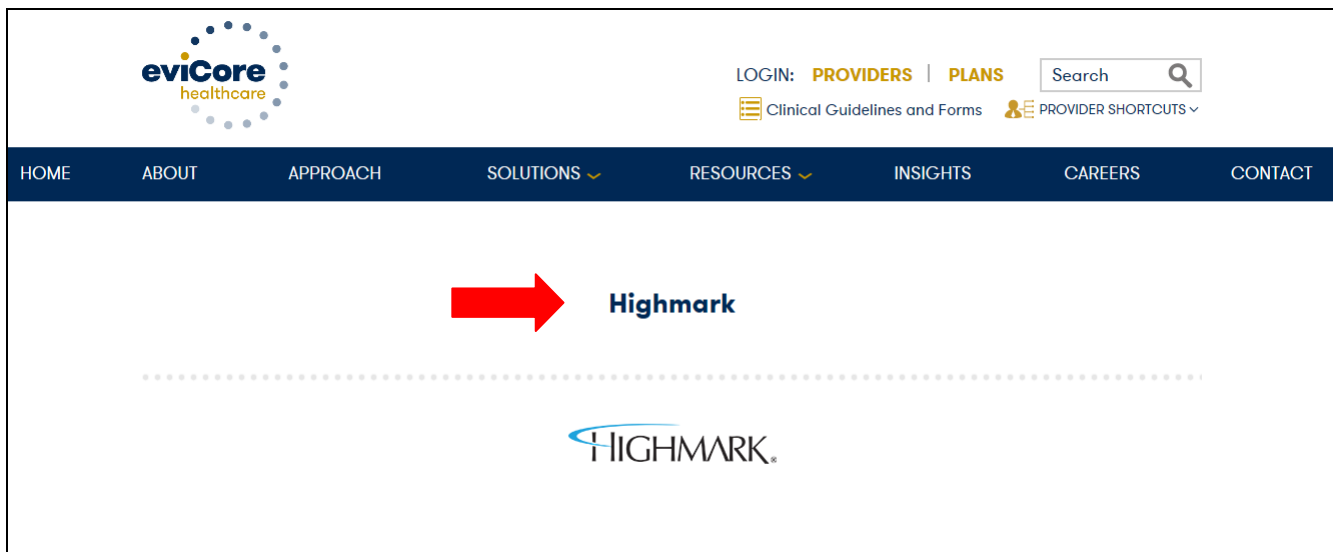
Online Resources for Highmark Providers

December 2018

Highmark has a dedicated implementation site on eviCore healthcare's website, which is located at the below address. This link is also included on the **Musculoskeletal Surgery and Interventional Pain Management Services Prior Authorization Program** page on Highmark's Provider Resource Center under the **Care Management Programs** option.

Use the steps below to access the online resources.

1. Open your web browser and go to <https://www.evicore.com/healthplan/highmark>.



2. Scroll down to the middle of the page, see the Highmark Musculoskeletal Program Guidelines (Medical Policies).

The screenshot shows the top navigation bar of the Highmark website with the eViCore logo on the left. The navigation menu includes ABOUT, APPROACH, SOLUTIONS, RESOURCES, INSIGHTS, CAREERS, and CONTACT. Below the navigation bar, the 'MUSCULOSKELETAL' section is displayed, containing a list of links: Musculoskeletal CPT Code List, Highmark Provider Orientation Sessions, FAO PA/WV, Highmark Musculoskeletal Program Guidelines (highlighted with a red box), Highmark Special Bulletin PA/WV, FAQ DE, Highmark Special Bulletin DE, Quick Reference Guide, Highmark Musculoskeletal Provider Orientation Presentation, and Highmark Musculoskeletal Provider Orientation Presentation Recording. A red arrow points to the 'MUSCULOSKELETAL' header.

3. From the Highmark Musculoskeletal Program Guidelines, scroll down to the Clinical Guidelines, then select the link to the policy you would like to review. There are 17 Clinical Guidelines to review.

The screenshot shows the 'CLINICAL GUIDELINES' section of the Highmark website, which is highlighted with a red box. Below the header, a list of 17 clinical guidelines is provided, each with a CMM number and a description: CMM-200: Epidural Steroid Injections, CMM-201: Facet Joint Injections, CMM-202: Trigger Point Injections, CMM-203 Sacroiliac Joint Injections, CMM-204: Prolotherapy, CMM-205: Chemodeneration-Botulinum Toxin Injection, CMM-207: Epidural Adhesiolysis, CMM-208: Radiofrequency Joint Ablation Denervation, CMM-210: Implantable Intrathecal Drug, CMM-308: Thermal Intradiscal Procedures, CMM-310 Manipulation Under Anesthesia, and CMM-311: Knee Arthroplasty-Total Partial.

4. Here are other resources available for your review. From the first screen, scroll down to see the links to the other resources.

The screenshot shows the top portion of the eviCore healthcare website. At the top left is the eviCore healthcare logo. To the right, there is a navigation bar with the word "Guidelines" in a light blue font. Further right, there are links for "LOGIN: PROVIDERS | PLANS" and a search box with the text "Search" and a magnifying glass icon. Below the search box, there are two menu items: "Clinical Guidelines and Forms" with a list icon and "PROVIDER SHORTCUTS" with a list icon and a dropdown arrow.

The main navigation bar is dark blue and contains the following links: HOME, ABOUT, APPROACH, SOLUTIONS (with a dropdown arrow), RESOURCES (with a dropdown arrow), INSIGHTS, CAREERS, and CONTACT.

Below the navigation bar, there is a section titled "LINKS" in gold text. Under this section, there are three links: "eviCore Evidence-Based Clinical Guidelines", "Online Web Authorization Portal: Highmark", and "Online Forms & Resources" (which is highlighted with a red rectangular box). A horizontal dotted line separates this section from the next one.

The next section is titled "MUSCULOSKELETAL" in gold text. Under this section, there are four links: "Musculoskeletal CPT Code List" (highlighted with a red rectangular box), "Highmark Provider Orientation Sessions", "FAQ PA/WW" (highlighted with a red rectangular box), "Highmark Musculoskeletal Program Guidelines", and "Highmark Special Bulletin PA/WW".