PURPOSE:

This policy addresses coverage guidelines for services considered adjunctive to a basic service and systems logic that enforces code combinations when Modifiers 25, 59, XE, XP, XS or XU are present on the claim based on CMS NCCI and/or Highmark direction.

REIMBURSEMENT GUIDELINES:

After Hours Codes

Coverage for Special services is determined according to individual or group customer benefits. Special Services are those provided at times other than regularly scheduled hours. The following codes describe the specific circumstance under which a basic service is performed and do not represent separately identifiable services:

- 99050 - Services provided in the office at times other than regularly scheduled office hours, or days when the office is normally closed (e.g., holidays, Saturday, or Sunday), in addition to basic service.
- 99051 - Service(s) provided in the office during regularly scheduled evening, weekend, or holiday office hours, in addition to basic service.
- 99053 - Service(s) provided between 10:00PM and 8:00AM at 24-hour facility, in addition to basic service.
- 99056 - Service(s) typically provided in the office, provided out of the office at request of patient, in addition to basic service.
99058 - Service(s) provided on an emergency basis in the office, which disrupts other scheduled office services, in addition to basic service.

99060 - Service(s) provided on an emergency basis, out of the office, which disrupts other scheduled office services, in addition to basic service.

When special services are reported with a basic service, the special service charges will be denied and payment will be made only for the basic service.

In addition, when these special services codes are reported independently they are not eligible for reimbursement as they do not represent separately identifiable services, but rather adjunctive services or the circumstances during which a basic service was rendered.

The “After Hours” procedure codes will not be reimbursed, regardless of the presence of Modifier 25 on the claim line. Modifier 25 should not be appended to an Evaluation and Management (E/M) service when billed with codes 99050, 99051, 99053, 99056, 99058 and 99060 as these codes do not describe separately identifiable services. See more information below on modifier 25.

Modifiers 59, XE, XP, XS and XU

CMS NCCI edits indicate when the presence of an override modifier is permitted to bypass code combination logic, and to allow separate reimbursement for both the combination code and the component code. When NCCI indicates code combinations that are never allowed separate reimbursement for both procedures, our reimbursement will be limited to the allowance of the higher paying procedure of the code combination. In these instances, Modifiers 59, XE, XP, XS and XU will not be allowed to override the code combination. This involves claims for the same patient, same date of service and the same provider specialty.

Modifier 25

Physical Medicine & Manipulation Evaluations:

Manipulation includes a pre-manipulation assessment. Time-based physical medicine services also include the time required to perform all aspects of the service, including pre-, intra-, and post-service work. Therefore, a separate Evaluation and Management (E/M) service must be medically necessary and be reported at an appropriate coding level. A separate E/M service should not be routinely reported with manipulation, therapy evaluation or time-based physical medicine services. This means that a separate Evaluation and Management (E/M) service should only be considered for payment in the following circumstances:

- Initial examination of a new patient or condition; or
- Re-examination of a new patient within an episode of care to assess patient progress, current clinical status, and determine the need for any further medically necessary therapeutic level care; or
- Acute exacerbation of symptoms or a significant change in the patient's condition; or
- Distinctly different indications, which are separately identifiable and unrelated to the manipulation

Modifier “25” for the circumstances described above may be reported with medical care (e.g. consultations, E/M visits to identify it as significant and separately identifiable from the other service(s) provided on the same day. When modifier “25” is reported, the patient’s medical records must clearly document that
separately identifiable medical care was rendered and reported at the appropriate level based on the complexity of medical decision making.

**Modifier 25 exceptions:**

Per Medical Policy Y-9, manipulation and physical medicine services inherently include an assessment with clinical criteria documented when a separate Evaluation and Management (E/M) service could be paid under defined circumstances by reporting the 25 modifier. Please note the following exceptions:

Moderate to high level of complexity evaluation & management codes 99214/99215 when reported with a 25 modifier on the same day as chiropractic manipulative treatment (98940-98943) for the same patient, by the same provider, are not eligible for reimbursement. A participating or network provider cannot bill the member.

Moderate to high level of complexity evaluation & management codes 99214/99215 when reported with a 25 modifier on the same day as physical therapy, occupational therapy, or athletic training evaluation codes (97161-97172) for the same patient, by the same provider, are not eligible for reimbursement. A participating or network provider cannot bill the member.

**Note:** For purposes of a written appeal with medical records, medical decision making will be used as one of the two criteria used to score the level of visit (99214/99215) reported.

**RELATED HIGHMARK POLICIES:**

Refer to the following Medical Policies for additional information:

- Commercial Policy Y-1: Physical Medicine
- Commercial Policy Y-2: Occupational Therapy (OT)
- Commercial Policy Y-9: Manipulation Services

Refer to the following Reimbursement Policies for additional information:

- Reimbursement Policy RP-014: Multiple Surgical Procedures
Reimbursement Policy designation of Professional or Facility application is respective to how the provider is contracted with The Plan. Provider contractual agreement terms in direct conflict with this Reimbursement Policy may supersede this Policy’s direction and regional applicability.

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REIMBURSEMENT GUIDELINES:

After Hours Codes

Coverage for Special services is determined according to individual or group customer benefits. Special Services are those provided at times other than regularly scheduled hours. The following codes describe the specific circumstance under which a basic service is performed and do not represent separately identifiable services:

- **99050** - Services provided in the office at times other than regularly scheduled office hours, or days when the office is normally closed (e.g., holidays, Saturday, or Sunday), in addition to basic service.
- **99051** - Service(s) provided in the office during regularly scheduled evening, weekend, or holiday office hours, in addition to basic service.
- **99053** - Service(s) provided between 10:00PM and 8:00AM at 24-hour facility, in addition to basic service.
- **99056** - Service(s) typically provided in the office, provided out of the office at request of patient, in addition to basic service.
When special services are reported with a basic service, the special service charges will be denied and payment will be made only for the basic service.

In addition, when these special services codes are reported independently they are not eligible for reimbursement as they do not represent separately identifiable services, but rather adjunctive services or the circumstances during which a basic service was rendered.

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Moderate to high level of complexity evaluation & management codes 99214/99215 when reported with a 25 modifier on the same day as chiropractic manipulative treatment (98940-98943) or osteopathic manipulative treatment (98925-98929) for the same patient, by the same provider, are not eligible for reimbursement. A participating or network provider cannot bill the member.

Moderate to high level of complexity evaluation & management codes 99214/99215 when reported with a 25 modifier on the same day as physical therapy, occupational therapy, or athletic training evaluation codes (97161-97172) for the same patient, by the same provider, are not eligible for reimbursement. A participating or network provider cannot bill the member.

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