

Highmark Reimbursement Policy Bulletin



HISTORY VERSION

Bulletin Number: RP-020
Subject: Preventive Medicine and Office/Outpatient Evaluation and Management Services
Effective Date: January 15, 2018 **End Date:**
Issue Date: January 1, 2023 **Revised Date:** January 2023
Date Reviewed: September 2022
Source: Reimbursement Policy

Applicable Commercial Market	PA	<input checked="" type="checkbox"/>	WV	<input checked="" type="checkbox"/>	DE	<input checked="" type="checkbox"/>	NY	<input checked="" type="checkbox"/>
Applicable Medicare Advantage Market	PA	<input type="checkbox"/>	WV	<input type="checkbox"/>	DE	<input type="checkbox"/>	NY	<input checked="" type="checkbox"/>
Applicable Claim Type	UB	<input checked="" type="checkbox"/>	1500	<input checked="" type="checkbox"/>				

➔ A checked box indicates the policy is applicable to that market either entirely, or partially, as indicated within the policy.

Reimbursement Policy designation of Professional or Facility application is based on how the provider is contracted with the Plan. This Policy supersedes direction provided in Bulletins prior to the effective date of this policy.

PURPOSE:

The Evaluation and Management (E/M) Service Code Section of the *Current Procedural Terminology* (CPT®) Manual is divided into different types of E/M services. There are broad categories, such as office/outpatient visits, inpatient hospital visits, consultations, preventive medicine services, etc. This policy addresses the circumstances surrounding the appropriate reporting of preventive medicine and office/outpatient Evaluation and Management (E/M) Services for reimbursement.

COMMERCIAL REIMBURSEMENT GUIDELINES:

If an abnormality or a preexisting problem is addressed in the process of performing a preventive medicine evaluation and management (E/M) service, and the problem/abnormality is significant enough to require additional work to perform the key components of a problem-oriented E/M service, then the appropriate Office/Outpatient E/M code may also be separately reported with the Preventive Medicine E/M service.

Note: **Modifier 25** should be added to the office/outpatient code to indicate that a significant, separately identifiable E/M service was provided by the same physician, or physician group, on the same day as the preventive medicine service. **Modifier FT** should be added to the office/outpatient code to indicate that an unrelated evaluation and management (e/m) visit during a postoperative period, or on the same day as a procedure or another e/m visit.

Note: Facilities reimbursed on the OPPTS method are required to report Condition Code G0 to indicate multiple medical visits on the same day.

Should the reporting of preventive medicine and Office/Outpatient E/M services by the same physician or physician group occurring on the same day be necessary, the patient's records must contain sufficient documentation regarding the appropriateness of performing both services and documentation that the key components of the Office/Outpatient E/M service have been met. If the reported Office/Outpatient E/M service does not meet the component requirements, it will not be eligible for reimbursement or retainment of reimbursement. Payment for the Office/Outpatient E/M service and/or the preventive medicine service will also be subject to coverage limitations specified within the individual member's contract.

New and Established Patients

A new patient is one who has not received any professional services from the physician/qualified health care professional or another physician/qualified health care professional of the exact same specialty and subspecialty who belongs to the same group practice, within the past three years.

An established patient is one who has received professional services from the physician/qualified health care professional or another physician/qualified health care professional of the exact same specialty and subspecialty who belongs to the same group practice within the past three years.

Applicable Preventative Medicine E/M Codes:

99381	99382	99383	99384	99385	99386	99387
99391	99392	99393	99394	99395	99396	99397

Applicable Office or Other Outpatient E/M Codes:

99202	99203	99204	99205	99211	99212	99213
99214	99215	99415	99416	G0463		

MEDICARE ADVANTAGE REIMBURSEMENT GUIDELINES:

Note: This section only applies to New York Medicare Advantage business.

Initial Preventive Physical Exam (IPPE) and Annual Wellness Visits (AWV) with Routine Physical Exams

The Plan permits providers to bill for both an Annual Wellness Visit (AWV) or an Initial Preventive Physical Exam (IPPE) and Routine Physical on the same date of service (DOS). This encourages providers to schedule both important visits with their patients to best assess and manage their care, including a comprehensive health assessment as part of the AWV along with the physical examination included as part of the physical.

When an AWV or IPPE are performed on the same date of service as a routine physical exam, the Plan will reimburse the IPPE or AWV at 100% and the routine physical at 50% of the approved allowed amounts.

Note: Providers **MUST** append modifier **CG** to the routine physical exam service.

Applicable IPPE and AWV Codes:

G0402	G0438	G0439	G0468
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Applicable Routine Physical Exam Codes:

99381	99382	99383	99384	99385	99386	99387
99391	99392	99393	99394	99395	99396	99397

RELATED HIGHMARK POLICIES:

Refer to the following Reimbursement Policies for additional information:

- RP-037: Emergency Evaluation and Management Coding Guidelines
- RP-057: Evaluation and Management Services
- RP-009: Modifiers 25, 59, XE, XP, XS, XU, FT

ADDITIONAL BILLING INFORMATION AND GUIDELINES:

- Current version of AMA CPT Manual, Evaluation and Management (E/M) Service Code Section. *Current Procedure Terminology Manual (CPT®)* is copyright American Medical Association. All rights Reserved. The AMA assumes no liability for the data contained in this policy.

REFERENCES:

- *Medicare Claims Processing Manual*, Chapter 12; section 30.6.
<https://www.cms.gov/regulations-and-guidance/guidance/manuals/downloads/clm104c12.pdf>

POLICY UPDATE HISTORY INFORMATION:

1 / 2018	Implementation
1 / 2021	Removed code 99201
11 / 2021	Added NY region applicable to the policy
1 / 2022	Added modifier FT
6 / 2022	HM Provider Manual Chapter 6 Unit 4 removed as it no longer applies to this policy
1 / 2023	Added direction for routine physicals billed with IPPE or AWW and modifier CG usage. This applies to New York MA only.

Highmark Reimbursement Policy Bulletin

HISTORY VERSION



Bulletin Number: RP-020
Subject: Preventive Medicine and Office/Outpatient Evaluation and Management Services
Effective Date: January 15, 2018 **End Date:**
Issue Date: June 27, 2022 **Revised Date:** June 2022
Date Reviewed: June 2022
Source: Reimbursement Policy

Applicable Commercial Market	PA	<input checked="" type="checkbox"/>	WV	<input checked="" type="checkbox"/>	DE	<input checked="" type="checkbox"/>	NY	<input checked="" type="checkbox"/>
Applicable Medicare Advantage Market	PA	<input type="checkbox"/>	WV	<input type="checkbox"/>	DE	<input type="checkbox"/>	NY	<input type="checkbox"/>
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PURPOSE:

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POLICY UPDATE HISTORY INFORMATION:

1 / 2018	Implementation
1 / 2021	Removed code 99201
11 / 2021	Added NY region applicable to the policy
1 / 2022	Added modifier FT
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HISTORY

Highmark Reimbursement Policy Bulletin



HISTORY VERSION

Bulletin Number: RP-020
Subject: Preventive Medicine and Office/Outpatient Evaluation and Management Services
Effective Date: January 15, 2018 **End Date:**
Issue Date: January 10, 2022 **Revised Date:** January 2022
Date Reviewed: December 2021
Source: Reimbursement Policy

Applicable Commercial Market	PA	<input checked="" type="checkbox"/>	WV	<input checked="" type="checkbox"/>	DE	<input checked="" type="checkbox"/>	NY	<input checked="" type="checkbox"/>
Applicable Medicare Advantage Market	PA	<input type="checkbox"/>	WV	<input type="checkbox"/>	DE	<input type="checkbox"/>	NY	<input type="checkbox"/>
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REFERENCES:

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<https://www.cms.gov/regulations-and-guidance/guidance/manuals/downloads/clm104c12.pdf>
- *Highmark Provider Manual*, Chapter 6; Unit 4: Selecting a Level of Medical Decision Making for Coding and Evaluation and Management Service.

POLICY UPDATE HISTORY INFORMATION:

1 / 2018	Implementation
1 / 2021	Removed code 99201
11 / 2021	Added NY region applicable to the policy
1 / 2022	Added modifier FT

HISTORY

Highmark Reimbursement Policy Bulletin



HISTORY VERSION

Bulletin Number: RP- 020
Subject: Preventive Medicine and Office/Outpatient Evaluation and Management Services
Effective Date: January 15, 2018 **End Date:**
Issue Date: November 1, 2021 **Revised Date:** July 2021
Date Reviewed: July 2021
Source: Reimbursement Policy

Applicable Commercial Market

PA WV DE NY

Applicable Medicare Advantage Market

PA WV DE NY

Applicable Claim Type

UB 1500

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RELATED HIGHMARK POLICIES:

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- RP-057: Medical Decision Making
- RP-037: Emergency Evaluation and Management Coding Guidelines

ADDITIONAL BILLING INFORMATION AND GUIDELINES:

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<https://www.cms.gov/regulations-and-guidance/guidance/manuals/downloads/clm104c12.pdf>
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POLICY UPDATE HISTORY INFORMATION:

1 / 2018	Implementation
1 / 2021	Removed code 99201
11 / 2021	Added NY region applicable to the policy

HISTORY

Highmark Reimbursement Policy Bulletin



HISTORY VERSION

Bulletin Number: RP-020
Subject: Preventive Medicine and Office/Outpatient Evaluation and Management Services
Effective Date: January 15, 2018 **End Date:**
Issue Date: January 11, 2021 **Revised Date:** January 2021
Date Reviewed: January 2021
Source: Reimbursement Policy

Applicable Commercial Market	PA	<input checked="" type="checkbox"/>	WV	<input checked="" type="checkbox"/>	DE	<input checked="" type="checkbox"/>
Applicable Medicare Advantage Market	PA	<input type="checkbox"/>	WV	<input type="checkbox"/>		
Applicable Claim Type	UB	<input checked="" type="checkbox"/>	1500	<input checked="" type="checkbox"/>		

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POLICY UPDATE HISTORY INFORMATION:

1 / 2018	Implementation
1 / 2021	Removed code 99201

Highmark Reimbursement Policy Bulletin



HISTORY VERSION

Bulletin Number: RP-020
Subject: Preventive Medicine and Office/Outpatient Evaluation and Management Services
Effective Date: January 15, 2018 **End Date:**
Issue Date: November 19, 2018 **Revised Date:** November 8, 2018
Source: Reimbursement Policy

Applicable Commercial Market	PA	<input checked="" type="checkbox"/>	WV	<input checked="" type="checkbox"/>	DE	<input checked="" type="checkbox"/>
Applicable Medicare Advantage Market	PA	<input type="checkbox"/>	WV	<input type="checkbox"/>		
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This policy position applies to all commercial and/or Medicare Advantage lines of business as indicated above. Reimbursement policies are intended only to establish general guidelines for reimbursement under Highmark plans. Highmark retains the right to review and update its reimbursement policy guidelines at its sole discretion.

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99213	99214	99215	99415	99416	G0463	

ADDITIONAL BILLING INFORMATION AND GUIDELINES:

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HISTORICAL

This policy position applies to all commercial and/or Medicare Advantage lines of business as indicated above. Reimbursement policies are intended only to establish general guidelines for reimbursement under Highmark plans. Highmark retains the right to review and update its reimbursement policy guidelines at its sole discretion.