

Chronic Care Management Quality Guide

Chronic Care Management (CCM) Quality Guide

Chronic Care Management (CCM) can help in the coordination of care and improve outcomes for patients with chronic and complex health conditions. The CCM Quality Guide was created as a reference guide to assist providers that are looking to implement and/or improve their CCM program.

The intent of the guide is to aid in the development of a CCM process and improve patient health outcomes through patient experiences and by lowering their health care costs.

What's Included in the CCM Quality Guide?

The guide provides:

- Definition and Benefits of CCM
- Rules and Guidelines for CCM
- CCM Billing Guidelines
- Workflow Examples
- Care Plan Requirements
- Components for Monthly Patient Outreach

More Information

If you have questions regarding the Chronic Care Management Quality Guide, please contact your Highmark representative.

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