

# Clinical Partnership Review

## WHAT IS THE CLINICAL PARTNERSHIP REVIEW?

A differentiator in the market, our newly developed and proprietary Clinical Partnership Review is an assessment tool that will identify the current clinical capabilities and identify any specific risks or gaps where Highmark may provide support to promote success in Highmark programs.

## HOW CAN THE CLINICAL PARTNERSHIP REVIEW HELP ME TO BE SUCCESSFUL?

Provider- payer relationships focused on partnership and collaboration are necessary in the value-based reimbursement (VBR) environment which we now live. As part of Highmark's partnerships, we want to align with the strategic vision and performance expectations of our partner entities and practices to provide high quality and cost-effective care to their patients and our members. It is our hope that our partner entities and practices view our integrated partnership as essential in achieving a higher level of success than could be achieved independently.

The Clinical Partnership Review will assess the entity/practices capabilities in 7 areas:

- Governance and Leadership
- Clinical Care
- Care Management
- Process Improvement
- Pharmacy
- Health Information Technology
- Reporting

Once the Clinical Partnership Review assessment is completed and analyzed, Highmark will share the gap analysis to develop a collaborative, custom-built, data-driven, clinical action plan. The action plan will accommodate a provider's specific risk, resources, issues, and pain points identified. It will also provide measurable targets and incorporate specific actions related to provider culture, resources, budgets and preferred programs and initiatives.

If you have questions regarding the Clinical Partnership Review, please contact your assigned Provider Account Liaison, Clinical Transformation Consultant or Population Health Specialist. If you do not have an assigned contact, you may submit your inquiry to [PopulationHealthUniversityInquiries@highmarkhealth.org](mailto:PopulationHealthUniversityInquiries@highmarkhealth.org). When submitting your inquiry, please include your Practice's Blue Shield ID number.

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