

Pharmacist Role in Transition of Care

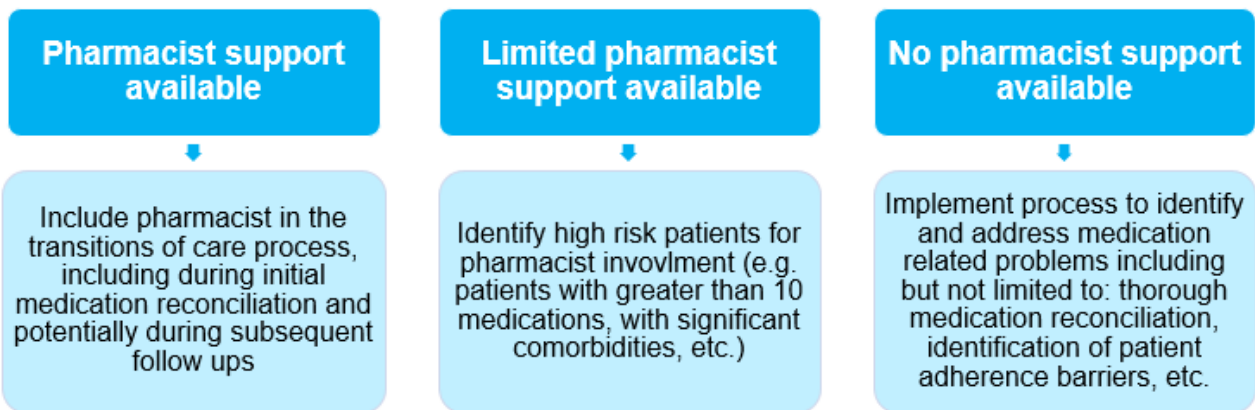
WHY INVOLVE A PHARMACIST IN THE TRANSITIONS OF CARE PROCESS?

Identifying and resolving medication related problems is a crucial component of reducing preventable readmissions. Pharmacists are an integral member of the interprofessional care team and can often turn a fragmented care transition into one that is coordinated and continuous by:

- Completing accurate and reliable medication reconciliation
- Identifying and resolving medication related problems
- Optimizing medication regimens
- Communicating with various providers
- Assessing medication affordability
- Addressing concerns with adherence
- Educating patients on medication changes, proper administration, and potential side effects

Integrating pharmacists in the transitions of care process also has the potential to reduce 30-day readmissions and health care utilization cost. Pharmacist involvement can also reduce burden on office staff and enhance the provider experience by valuable visit preparation.

KEY TO IDENTIFYING AND ADDRESSING MEDICATION RELATED PROBLEMS



If you have questions regarding Pharmacist Role in Transitions of Care, please contact your assigned Provider Account Liaison, Clinical Transformation Consultant, Population Health Specialist or Population Health Pharmacist. If you do not have an assigned contact, you may submit your inquiry to:

PopulationHealthUniversityInquires@highmarkhealth.org

When submitting your inquiry, please include your Practice's Blue Shield ID number.

This information is issued on behalf of Highmark Blue Shield and its affiliated Blue companies, which are independent licensees of the Blue Cross Blue Shield Association. Highmark Inc. d/b/a Highmark Blue Shield and certain of its affiliated Blue companies serve Blue Shield members in 21 counties in central Pennsylvania and 13 counties in northeastern New York. As a partner in joint operating agreements, Highmark Blue Shield also provides services in conjunction with a separate health plan in southeastern Pennsylvania. Highmark Inc. or certain of its affiliated Blue companies also serve Blue Cross Blue Shield members in 29 counties in western Pennsylvania, 13 counties in northeastern Pennsylvania, the state of West Virginia plus Washington County, Ohio, the state of Delaware and 8 counties in western New York. All references to Highmark in this document are references to Highmark Inc. d/b/a Highmark Blue Shield and/or to one or more of its affiliated Blue companies.