

Targeted Cost of Care (TCC)

WHAT IS THE TARGETED COST OF CARE (TCC)?

The Targeted Cost of Care (TCC) is a proprietary Highmark supported tool that focuses on meeting an entity's needs based on prioritization of the practices with the highest opportunity and to help align Highmark Support and resources in partnership with an entity. It provides a high level, directional measure of opportunity at the practice level to guide action planning towards areas with highest potential impact.

HOW CAN THE TARGETED COST OF CARE HELP ME TO BE SUCCESSFUL?

The Targeted Cost of Care identifies the entity and practices impact in a quantified value as "Targeted Spend." This tool can help in prioritizing and action planning of practices in addressing cost and utilization. It focuses on three main areas:

- Pharmacy
 - Brand vs Generic
 - High Cost / Low Value drugs
- Post – Acute Care
 - SNF Network Performance
 - Appropriate next level of care initiative
 - Opportunities with Hospital QB
- Clinical Care and Coordination
 - ED Utilization
 - Readmissions
 - Transitions of Care
 - Care / Disease management
- A fourth area – Vendor Support & Integration is being developed.

Once the Targeted Cost of Care is shared, Highmark collaborates with the entity on the specific areas of care transformation of interest and provides actionable opportunities to enhance care coordination and care management. Assistance with goal setting and action planning is provided. Progress is monitored over time to allow for the right care at the right time for the right patient.

If you have questions regarding the Targeted Cost of Care, please contact your assigned Provider Account Liaison, Clinical Transformation Consultant or Population Health Specialist. If you do not have an assigned contact, you may submit your inquiry to PopulationHealthUniversityInquiries@highmarkhealth.org. When submitting your inquiry, please include your Practice's Blue Shield ID number.

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