

Transition of Care Decision Tree

TRANSITION OF CARE - DECISION TREE

Avoidable hospital readmissions are a challenge that physicians, hospitals, and health plans continually face. The Transition of Care Code – Decision Tree is a reference guide to help outline the steps, components, and specified time periods necessary to complete and then appropriately bill for Transition of Care (TOC) services. Timely post discharge follow up care may reduce costs, avoid hospital re-admissions and Emergency Department utilization, and improve care. Additionally, identifying patterns of use and guiding members to appropriate sites of care can help reduce costs and improve the member's quality of life.

WHAT'S INCLUDED IN THE DECISION TREE

The decision tree provides a step-by-step overview with corresponding time frames needed for member outreach, follow up visits, and CPT code submission necessary to bill for TOC services completed.

MORE INFORMATION

If you have questions regarding the Transition of Care Code - Decision Tree, please contact your assigned Provider Account Liaison, Clinical Transformation Consultant, or Population Health Specialist. If you do not have an assigned contact, you may submit your inquiry to:

PopulationHealthUniversityInquiries@highmarkhealth.org

When submitting your inquiry, please include your Practice's Blue Shield ID number.



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