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National Imaging Associates, Inc. (NIA)	National Imaging Associates, Inc. (NIA) is an imaging management firm which Highmark retains to assist with Highmark's Radiology Management Program. Highmark's program is designed to improve the quality and appropriateness of services delivered to our members. NIA is certified in Pennsylvania and Delaware, and is compliant with all government regulations applicable to their services.
National Provider Identifier (NPI)	The National Provider Identifier (NPI) is a 10-position numeric identifier with the 10th position as a check digit. The NPI is a result of a mandate from the Centers for Medicare & Medicaid Services (CMS) which supports the Health Insurance Portability and Accountability Act (HIPAA) of 1996 simplification standards. All eligible health care providers will receive one standard number to submit for health care transactions.
naviHealth	Highmark partners with naviHealth to manage post-acute care services for Highmark's Medicare Advantage members. This includes long-term acute care (LTAC) services, inpatient rehabilitation, and skilled nursing facility (SNF) services.
NaviNet[®]	<p>NaviNet[®] is an Internet-based application for providers to streamline data exchanges between their offices and Highmark. This service is available at no cost to participating providers in Pennsylvania and Delaware.</p> <p>NaviNet gives users real-time access to Highmark's membership, claims, and provider and payment systems. NaviNet seamlessly integrates all insurer-provider transactions into one system, such as inquiries on referrals/authorizations, eligibility, benefits, claims status, claims investigations, procedure/diagnosis codes, and provider/facility searches.</p> <p>NaviNet can also be used for claims submissions, authorization requests, and provider information changes. NaviNet also provides access to Highmark's tools for real-time claim estimation and adjudication.</p>
Network	Group of physicians, hospitals, and other health care providers and suppliers contracted with the health plan to offer health care services at negotiated rates.
Network Provider	Physicians, hospitals, or other health care providers and suppliers that have an agreement with the health plan pertaining to payment for covered services rendered to a member.
New Member	A "new member" of a PCP practice is one who has never been seen by a physician of the practice, or has not been seen by a physician of the practice within the past 36 months.
Non-Life Threatening Emergency	Rapid intervention is required to prevent acute deterioration of the patient's clinical state that compromises patient safety.
Novitas Solutions	Novitas Solutions serves as the Part A and Part B Medicare Administrator Contractor (MAC) for the jurisdictions that include Pennsylvania and Delaware.