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Real-Time Claims Adjudication	Real-Time Claims Adjudication allows providers to submit an electronic claim (837) that is adjudicated in real-time and receive a response (835) at the point of service. This capability allows providers to accurately identify and discuss payment arrangements or collect member liability based on the finalized claim adjudication results. Highmark offers real-time capabilities cost free through NaviNet®.
Real-Time Provider Estimation	Real-Time Provider Estimation allows providers to submit an electronic claim (837) for a proposed service and receive a response (835) in real-time. The response 835 estimates the member liability based on the current point in time and the data submitted for the proposed service. This capability allows providers to identify potential member liability and set patient financial expectations prior to a service. This can also be used at the time of service to actually identify and discuss payment arrangements or collect member liability at the point of service. Highmark offers real-time capabilities cost free through NaviNet®.
Rehabilitative Services	Health care services that help to restore skills that the patient already had in place.
Respite Care	Temporary care provided in a nursing home, hospice inpatient facility, or hospital so that a family member or friend who is the patient's caregiver can rest or take some time off.
Retail Clinic	A small retail-based clinic that provides basic and preventive health care services seven days a week, including evenings and weekends. Retail clinics are generally located in drug stores and staffed by certified registered nurse practitioners (CRNPs) who treat common health problems such as colds, the flu, or poison ivy.
Routine Office Visit	Patient's condition is considered to be stable.