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Unacceptable Resource Utilization	Unacceptable resource utilization is defined as a pattern of utilization that is at variance with recognized standards of clinical practice or with specialty-specific aggregated data.
Unclean Claim	Unclean claims are those claims where an investigation takes place outside of the corporation to verify or find missing core data. An example of this is when a request is sent to the member for information regarding coordination of benefits. This may require obtaining a copy of an Explanation of Benefits (EOB) from the member's other carrier. Claims are also considered unclean if a request is made to the health care professional for medical records.
Urgent Care	Urgent care is when timely evaluation is needed to prevent deterioration of the patient's condition.
Urgent Care Center	A free-standing, full-service, walk-in health care clinic that is accessible, at a minimum, 12 hours a day Monday through Friday and eight hours on Saturdays and Sundays with no appointment required. Urgent care centers are generally staffed by physicians and provide the same services as a family or primary care physician, such as treatment of minor illnesses, sprains and other injuries, physicals and immunizations, as well as some testing services like X-rays and blood tests.
Urgently Needed Service	An urgently needed service is a medical condition that requires rapid clinical intervention as a result of an unforeseen illness, injury, or condition.
Usual, Customary, and Reasonable (UCR)	The phrase "usual, customary, and reasonable" (UCR) refers to the base amount that third-party payers (including insurance carriers and employers) generally use to determine how much will be paid, on behalf of an enrollee, for services that are reimbursed under a health insurance policy or health plan.