

HIGHMARK PROVIDER MANUAL

GLOSSARY OF ACRONYMS

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A

AA	Assignment Account	
AAA	Area Agency on Aging	
AACE	American Association of Clinical Endocrinologists	
AAFP	American Academy of Family Physicians	
AAP	American Academy of Pediatrics	
AAPC	American Academy of Professional Coders	
ABA	Applied behavioral analysis	
ABFM	American Board of Family Medicine	
ABG	Arterial Blood Gas	Back to Top
ABIM	American Board of Internal Medicine	
ABN	Advanced Beneficiary Notice	
ABP	American Board of Pediatrics	
ACA	Accountable Care Alliance; or Affordable Care Act	
ACC	American College of Cardiology	
ACCF	American College of Cardiology Foundation	
ACE	Angiotensin Converting Enzyme	
ACEI	Angiotensin Converting Enzyme Inhibitor	
ACG	Adjusted Clinical Group	
ACHC	Accreditation Commission for Health Care	
ACLS	Advanced Cardiac Life Support	Back to Top
ACM	Automated Care Management	
ACO	Accountable Care Organization	
ACP	American College of Physicians	
ACR	American College of Radiology	
ACRRT	American Chiropractic Registry of Radiologic Technologists	
ADHD	Attention Deficit Hyperactivity Disorder	
ADL	Activities of Daily Living	
AED	Automated external defibrillator	
AF	Atrial Fibrillation	
AFHC	Away From Home Care	Back to Top
AFL-CIO	American Federation of Labor and Congress of Industrial Organizations	
AHA	American Hospital Association	

AHIMA	American Health Information Management Association
AHIP	American Health Insurance Plans Back to Top
AHRQ	Agency for Healthcare Research and Quality
AIDS	Acquired Immune Deficiency Syndrome
AIS	Advanced Illness Services
AIUM	American Institute of Ultrasound in Medicine
ALARA	As Low As Reasonably Achievable
ALOS	Average Length of Stay
ALS	Advanced Life Support
AMA	American Medical Association Back to Top
AMI	Acute Myocardial Infarction (<i>see also</i> MI)
ANA	American Nurses' Association
ANCC	American Nurses Credentialing Center
ANSI	American National Standards Institute
AOA	American Osteopathic Association
APA	American Psychiatric Association, or American Psychological Association
APC	Ambulatory Payment Classification
AR	Accounts Receivable
ARB	Angiotensin Receptor Blocker Back to Top
ARRA	American Recovery and Reinvestment Act of 2009
ARRT	American Registry of Radiologic Technologists
ARS	Accounts Receivable System
ASA	American Society of Anesthesiologists
ASAM	American Society of Addiction Medicine
ASBS	American Society for Bariatric Surgery
ASBrS	American Society of Breast Surgeons
ASC	Ambulatory Surgical Center, or Administrative Services Contract, or Accredited Standards Committee (<i>as in</i> ASC X12) Back to Top
ASD	Autism Spectrum Disorder
ASO	Administrative Services Only
ASP	Average Sales Price
ASPM	American Society of Podiatric Medicine
ASPMA	American Society of Podiatric Medical Assistants
ATA	American Telemedicine Association
ATLS	Advanced Trauma Life Support
ATM	Automated Teller Machine
AUA	American Urological Association
AVF	Arterial Venous Fistula Back to Top
AWP	Average Wholesale Price
AWV	Annual Wellness Visit

B	
BAU	Business As Usual
BBA	Balanced Budget Act of 1997
BCBS	Blue Cross Blue Shield
BCBSA	Blue Cross Blue Shield Association Back to Top
BCBSD	<i>Highmark</i> Blue Cross Blue Shield Delaware
BD	Bone Density
BDC	Blue Distinction Center
BDSC	Blue Distinction Specialty Care
BGM	Blood Glucose Monitor
BH	Behavioral Health
BLS	Basic Life Support
BMI	Body Mass Index
BP	Blood Pressure, or Best Practice
BPR	Blue Physician Recognition
BR	By Report Back to Top

C	
CA	Claim Acknowledgement
CABG	Coronary Artery Bypass Graft
CAC	<i>Highmark's Clinical Advisory Committee</i>
CAD	Coronary Artery Disease
CAH	Critical Access Hospital
CAHPS	Consumer Assessment of Healthcare Providers and Systems
CAP	Clinical Assessment Program Measures
CAQH	Council for Affordable Quality Healthcare Back to Top
CAT	Computerized Axial Tomography
CC	Complication, or Comorbidity
CCHIT	Certification Commission for Health Information Technology
CCIP	Chronic Care Improvement Project
CCR	Continuity of Care Record, or Cost to Charge Ratio
CCTA	Cardiac Computed Tomography Angiography
CD	Compact Disc
CDC	Centers for Disease Control
CDHC	Consumer Directed Healthcare Back to Top
CD-ROM	Compact Disc Read-Only Memory
CEO	Chief Executive Officer
CFO	Chief Financial Officer
CHAP	Community Health Accreditation Program
CHF	Congestive Heart Failure
CHIP	Children's Health Insurance Program (<i>see also</i> SCHIP)
CLAS	Culturally and Linguistically Appropriate Services
CLIA	Clinical Laboratory Improvement Amendments
CM	Clinical Modification (<i>as in</i> ICD-10-CM) Back to Top
CME	Continuing Medical Education
CMM	Comprehensive Major Medical
CMN	Certificate of Medical Necessity
CMQC	<i>Highmark's Care Management and Quality Committee</i>
CMS	Centers for Medicare & Medicaid Services, or <i>Highmark's Cash Management System</i>
CNA	Certified Nursing Assistant, or Certified Nurse's Aid
CNM	Certified Nurse Midwife
CO	Contractual Obligations
COB	Coordination of Benefits
COBA	Coordination of Benefits Agreement Program (<i>as in Medicare's program</i>)
COBC	Coordination of Benefits Contractor
COBRA	Consolidated Omnibus Budget Reconciliation Act of 1985
COC	Continuation of Care Back to Top
COPD	Chronic Obstructive Pulmonary Disease

CORF	Comprehensive Outpatient Rehabilitation Facility	
CPAP	Continuous Positive Airway Pressure	Back to Top
CPMC	<i>Highmark's Clinical Policy Management Committee</i>	
CPR	Cardiopulmonary Resuscitation	
CPT	Current Procedural Terminology	
CMQC	Clinical Quality Management Consultant	
CR	Capped Rental	
CRNA	Certified Registered Nurse Anesthetist	
CRNP	Certified Registered Nurse Practitioner	
CSA	Consumer Spending Account	
CSWE	Council on Social Work Education	
CT	Computed Tomography	
CTB	Ceased to Breathe	
CV	Cardiovascular	
CY	Calendar Year	Back to Top

D	
DAC	Delegation Advisory Committee
DACBAR	Diplomat of Chiropractic Board of Radiology
dba	Doing Business As
DC	Doctor of Chiropractic
DCN	Document Control Number
DDS	Doctor of Dental Surgery
DE	The state of Delaware
DEA	Drug Enforcement Agency
DEXA	Dual Energy X-ray Absorptiometry (<i>see also</i> DXA)
DIP	Diagnostic Imaging Privileging (<i>as in radiology 'DIP levels'</i>)
DMARD	Disease Modifying Anti-Rheumatic Drug Back to Top
DMD	Doctor of Dental Medicine
DME	Durable Medical Equipment
DMEPOS	Durable Medical Equipment, Prosthetics, Orthotics, and Supplies
DNR	Do Not Resuscitate
DO	Doctor of Osteopathic Medicine
DOB	Date of Birth
DOD	Date of Death Back to Top
DOH	Department of Health
DOJ	Department of Justice
DOL	Department of Labor
DOS	Date of Service
DPM	Diploma in Psychological Medicine
DRG	Diagnostic Related Group
DSM	Diagnostic and Statistical Manual (<i>as in Behavioral Health</i>)
DSN	Decision Support Number
Dx	Diagnosis Back to Top
DXA	Dual-Energy X-ray Absorptiometry (<i>see also</i> DEXA)

E	
E&M	Evaluation and Management (<i>see also E/M</i>)
EAP	Employee Assistance Program
ECG	Electrocardiogram (<i>see also EKG</i>)
ED	Emergency Department
EDI	Electronic Data Interchange
EEG	Electroencephalogram
EFT	Electronic Funds Transfer Back to Top
e.g.	"For example" (used to provide a specific example(s))
EHB	Essential Health Benefits
EHR	Electronic Health Records
EIN	Employer Identification Number
EKG	Electrocardiogram (<i>see also ECG</i>)
E/M	Evaluation and Management (<i>see also E&M</i>)
EMR	Electronic Medical Records
EMTALA	Emergency Treatment and Labor Act of 1986
EOB	Explanation of Benefits, or Edge of Bed
EOC	Evidence of Coverage Back to Top
EOMB	Explanation of Medicare Benefits
EOP	Explanation of Payment
EPA	Electronic Provider Access
ePHI	Electronic Protected Health Information
EPO	Exclusive Provider Organization
EPSDT	Early & Periodic Screening, Diagnosis, and Treatment
ER	Emergency Room
ERA	Electronic Remittance Advice
ERISA	Employee Retirement Income Security Act of 1974
eRx	Electronic Prescribing
ESRD	End Stage Renal Disease Back to Top

F	
FAAFP	Fellow American Academy of Family Physicians
FACP	Fellow American College of Pediatricians
FACS	Fellow American College of Surgeons
FAQs	Frequently Asked Questions Back to Top
FDA	Food and Drug Administration
FEHB	Federal Employees Health Benefits Program
FEP	Federal Employee Program
FFE	Federally Facilitated Exchange
FFS	Fee-for-Service
FFY	Federal Fiscal Year
FI	Fiscal Intermediary Back to Top
FIPR	<i>Highmark's</i> Financial Investigations and Provider Review
FN	Febrile Neutropenia
FP	Family Practice
FPH	First Priority Health
FSA	Flexible Spending Account
FWA	Fraud, Waste, Abuse
FY	Fiscal Year Back to Top

G	
GAF	Geographic Adjustment Factor
GHP	Group Health Plan
GME	Graduate Medical Education
GOHCR	<i>Pennsylvania's</i> Governor's Office of Health Care Reform
GP	General Practitioner Back to Top
GPPO	Gatekeeper Preferred Provider Organization
GYN	Gynecology, or Gynecologist

H	
H&P	History and Physical
HAC	Hospital Acquired Condition
HbA1C	Glycosylated Hemoglobin
HBCBS	Highmark Blue Cross Blue Shield Back to Top
HBCBSD	Highmark Blue Cross Blue Shield Delaware
HBS	Highmark Blue Shield
HCC	Highmark Choice Company
HCD	Health Care Disparities
HCFA	Health Care Financing Administration (<i>renamed CMS effective July 1, 2001</i>)
HCPCS	Healthcare Common Procedure Coding System
HCR	Health Care Reform
HCRIS	Hospital Cost Report Information System
HDE	Humanitarian Device Exemption Back to Top
HDHP	High Deductible Health Plan
HDL	High-Density Lipoprotein (<i>the 'good' cholesterol</i>)
HEDIS	Healthcare Effectiveness Data and Information Set
HF	Heart Failure
HFMA	Healthcare Financial Management Association
HH	Home Health Back to Top
HHA	Home Health Agency
HHIC	Highmark Health Insurance Company
HHS	U.S. Department of Health and Human Services
HIC	Health Insurance Claim (<i>as in Medicare 'HIC Number'</i>)
HIPAA	Health Insurance Portability and Accountability Act of 1996
HIT	Home Infusion Therapy, or Health Information Technology Back to Top
HITECH	Health Information Technology for Economic and Clinical Health Act of 2009
HIV	Human Immunodeficiency Virus
HMO	Health Maintenance Organization
HMS	<i>Highmark's Health Management Services</i>
HOS	<i>Medicare's Health Outcomes Survey</i>
HPV	Human Papilloma Virus
HQA	Hospital Quality Alliance Back to Top
HQAA	Healthcare Quality Association for Accreditation
HQI	Hospital Quality Initiative
HQSVC	Highmark Quality, Safety, and Value Committee
HRA	Health Reimbursement Account
HSA	Health Savings Account
HTN	Hypertension Back to Top
HUD	Humanitarian Use Device Back to Top

I	
IBC	Independence Blue Cross (in southeastern Pennsylvania)
IC	Individual Consideration
ICAEL	Intersocietal Commission for the Accreditation of Echocardiography Laboratories
ICANL	Intersocietal Commission for the Accreditation of Nuclear Medicine Laboratories
ICAVL	Intersocietal Commission for the Accreditation of Vascular Laboratories
ICD	International Classification of Diseases Back to Top
ICD-10-CM	International Classification of Diseases 10 th Review, Clinical Modifications
ICF	Intermediate Care Facility
ICU	Intensive Care Unit
ID	Identification (<i>as in 'Member ID number'</i>)
i.e.	"In other words" (used to restate an idea more clearly or offer more information)
IM	Internal Medicine, or Intramuscular Back to Top
IMEDECS	Independent Medical Expert Consulting Services, Inc.
INC	Incentive Amounts
INN	In-Network
IOM	Institute of Medicine
IOP	Intensive Outpatient Program
IP	Inpatient
IPA	Independent Practice Association
IPF	Inpatient Psychiatric Facility Back to Top
IPPE	Initial Preventive Personal Examination
IPPS	Inpatient Prospective Payment System
IRB	Institutional Review Board
IRF	Inpatient Rehabilitation Facility
IRO	Independent Review Organization
IRS	Internal Revenue Service
ISCD	International Society for Clinical Densitometry
IT	Information Technology
ITS	Inter-Plan Teleprocessing Services (<i>as in BlueCard</i>)
IV	Intravenous Back to Top
IVD	Ischemic Vascular Disease

J	
JCAHO	Joint Commission on Accreditation of Healthcare Organizations <i>(now known as The Joint Commission)</i>
JD	Juris Doctor, or Juris Doctorate
JIA	Juvenile Idiopathic Arthritis Back to Top

K		
KHPW	Keystone Health Plan West Network	Back to Top

L	
LCD	Last Covered Day, or Local Coverage Determination (<i>as per Medicare</i>)
LCSW	Licensed Clinical Social Worker Back to Top
LDL	Low-Density Lipoprotein (<i>the 'bad' cholesterol</i>)
LDL-C	Low-Density Lipoprotein Cholesterol
LEP	Limited English Proficiency
LMN	Letter of Medical Necessity
LPC	Licensed Professional Counselor
LPN	Licensed Practical Nurse
LTAC	Long-Term Acute Care Facility
LTC-DRG	Long-Term Care Diagnosis-Related Group
LTG	Long Term Goal
LVEF	Left Ventricular Ejection Fraction
LVSD	Left Ventricular Systolic Dysfunction Back to Top

M	
MA	Medicare Advantage, or Medical Assistance
MA-PD	Medicare Advantage Part D Prescription Drug Program
MAC	Medicare Administrative Contractor
MBA	Masters of Business Administration Back to Top
MCARE	<i>Pennsylvania's Medical Care and Reduction of Error Fund</i>
MCO	Managed Care Organization
MD	Doctor of Medicine
MDS	Minimum Data Set
MH/SA	Mental Health/Substance Abuse
MI	Myocardial Infarction (<i>see also</i> AMI)
MM	Major Medical Back to Top
MM&Q	<i>Highmark's Medical Management & Quality department</i>
MMDDCCYY	Month, Date, Century, Year (e.g., 04012018 for April 1, 2018)
MMDDYY	Month, Date, Year (e.g., 040118 for April 1, 2018)
MIMM	Methods in Medicine Module
MMR	Measles, Mumps, Rubella Back to Top
MOM	Medicare Overcharge Measure Act of 1990
MPI	Myocardial Perfusion Imaging
MPT	Marriage and Family Therapists
MRA	Magnetic Resonance Angiography
MRC	Medical Review Committee
MRI	Magnetic Resonance Imaging Back to Top
MRxC	Managed Prescription Drug Coverage Program
MSA	Medical Savings Account
MSP	Medicare Secondary Payer
MSW	Master of Social Work
MTM	Member Touchpoint Measures
MU	Meaningful Use Back to Top
MUE	Medically Unlikely Edits
MVP	Mitral Valve Prolapse

N	
NA/R	Nursing Assistant - Registered
NAIC	National Association of Insurance Commissioners Back to Top
NC	Nuclear Cardiology
NCCI	National Correct Coding Initiatives
NCCT	National Consumer Cost Tool
NCD	National Coverage Determination
NCQA	National Committee for Quality Assurance
NDC	National Drug Code Back to Top
NIA	National Imaging Associates, Inc.
NOC	Not Otherwise Classified
NODMAR	Notice of Discharge & Medicare Appeal Rights
NOMNC	Notice of Medicare Non-Coverage
NOS	Not Otherwise Specified Back to Top
NPDB	National Practitioner Data Bank
NPI	National Provider Identifier
NPP	Non-Physician Practitioner
NPES	National Plan & Provider Enumeration System
NQCC	<i>Highmark's Network Quality and Credentials Committee</i>
NQF	National Quality Forum
NUBC	National Uniform Billing Committee
NUCC	National Uniform Claim Committee Back to Top

O	
OB	Obstetrics, or Obstetrician
OB/GYN	Obstetrics/Gynecology
OBRA	Omnibus Budget Reconciliation Act of 1981 Back to Top
OCNA	Other Carrier Name and Address
OCR	Optical Character Recognition
OHSA	Ohio Healthcare Simplification Act
OIG	Office of the Inspector General
OMB	Executive Office of Management and Budget
OON	Out-of-Network
OOP	Out-of-Pocket Back to Top
OP	Outpatient
OPL	Other Party Liability
OPM	Office of Personnel Management
OPPS	Outpatient Prospective Payment System
OR	Operating Room
OSCAR	<i>Highmark's Optimum System for Claims Adjudication and Reporting</i>
OT	Occupational Therapy
OTC	Over-the-Counter Back to Top

P	
P&T	<i>Highmark's</i> Pharmacy and Therapeutics Committee
PA	Physician Assistant, or the state of Pennsylvania
PACE	Pharmaceutical Assistance Contract for the Elderly Back to Top
PALS	Pediatric Advanced Life Support, or People Able to Lend Support Program
PAP	Papanicolaou Smear, or Positive Airway Pressure
PARE	Pathologists, Anesthesiologists, Radiologists, and Emergency department providers
PBIP	Performance Base Incentive Program
PBM	Pharmacy Benefits Manager
PC	Professional Corporation, or Personal Computer
PCA	Patient Care Assistant Back to Top
PCMH	Patient-Centered Medical Home
PCP	Primary Care Physician/Practitioner
PD	Prescription Drug
PDA	Pennsylvania Department of Aging
PDF	Portable Document Format
PDL	Preferred Drug List Back to Top
PDSA	Plan, Do, Study, Act Principles
PEBTF	Pennsylvania Employees Benefit Trust Fund
PEIA	<i>West Virginia</i> Public Employees Insurance Agency
PET	Positron Emission Tomography
PFFS	Private-Fee-for-Service
PHC4	Pennsylvania Health Care Cost Containment Council
PhD	Doctor of Philosophy
PHI	Protected Health Information
PHP	Partial Hospitalization Program
PHR	Personal Health Record Back to Top
PIC	<i>Highmark Delaware's</i> Performance Improvement Committee
PID	Pennsylvania Insurance Department
PIM	Provider Information Management
PIMs	Practice Improvement Modules
PIN	Personal Identification Number
PIP	Performance in Practice, or Performance Improvement Project, or Personal Injury Protection Back to Top
PMMP	<i>Highmark's</i> Physical Medicine Management Program
PMNC	Physician's Medical Necessity Certification
PMPM	Per Member Per Month
PMS	Practice Management System
PO	By Mouth
POA	Power of Attorney, or Present On Admission Back to Top
POS	Point of Service, or Place of Service
PPACA	Patient Protection & Affordable Care Act of 2010 (or just "Affordable Care Act" (ACA))

PPO	Preferred Provider Organization
PPS	Prospective Payment System
PQM	Physician Quality Measurement
PQRI	Physician Quality Reporting Initiative
PRC	Provider Resource Center
PSA	Prostate-Specific Antigen
PSIP	Patient Safety Improvement Plan
PT	Physical Therapy, or Physical Therapist
PTCA	Percutaneous Transluminal Coronary Angioplasty
PTCI	Percutaneous Transluminal Coronary Intervention
PWK	Paperwork Attachment (<i>as in</i> PWK segment of electronic claim) Back to Top

Q	
QB	Quality Blue (<i>as in Highmark's Quality Blue Hospital Pay for Value Program</i>)
QHDHP	Federally-Qualified High Deductible Health Plan Back to Top
QHP	Qualified Health Plan
QIO	Quality Improvement Organization
QIP	Quality Improvement Project Back to Top
QIPS	Quality Incentive Payment System
QIS	Quality Improvement Strategy
QM	Quality Management
QMC	<i>Highmark's Quality Management Council</i>
QP	<i>Highmark's Quality Program</i> Back to Top

R	
RA	Remittance Advice
RAD	Respiratory Assist Device Back to Top
RADV	Risk Adjustment Data Verification
RBC	Red Blood Cell
RENO	Reimbursement Notification
RFP	Request for Proposal
RHC	Rural Health Clinic
RIE	Rapid Improvement Event
RML	Radioactive Materials License Back to Top
RN	Registered Nurse
RNP	Restorative Nursing Program
ROI	Release of Information, or Return on Investment
ROM	Range of Motion
RUG	Resource Utilization Group
RUL	Reasonable Useful Lifetime
Rx	Prescription Back to Top

S	
SCHIP	State Children's Health Insurance Program (<i>see also</i> CHIP)
SLP	Speech-Language Pathologist
SNF	Skilled Nursing Facility
SNP	Special Needs Program
SPECT	Single-Photon Emission Computed Tomography
SRAE	Serious and Reportable Adverse Events
SS	Social Service, or Social Security Back to Top
SSN	Social Security Number
ST	Speech Therapy
STD	Sexually Transmitted Disease
STNA	State Tested Nurse Aid
SW	Social Worker Back to Top

T	
TB	Tuberculosis
TDD	Telecommunication Device for the Deaf (<i>see also</i> TTY)
TEFRA	Tax Equity and Fiscal Responsibility Act of 1992 Back to Top
TIN	Tax Identification Number
TJC	The Joint Commission
TOB	Type of Bill
TOC	Transitions of Care
TPN	Total Parental Nutrition
TTY	Text Telephone, or Teletypewriter, or Telephone Typewriter, or Teletypes (<i>see also</i> TDD)
Tx	Treatment Back to Top

U	
UB	Uniform Billing
UCR	Usual, Customary, and Reasonable Back to Top
ULTRA	Utilization Trends, Reporting, and Analysis
UMI	Unique Member Identifier
UPIN	Unique Physician Identification Number
URAC	Utilization Review Accreditation Commission Back to Top

V	
VB	Value-Based (<i>as in Value-Based Benefits</i>) Back to Top
VBR	Value-Based Reimbursement

W	
WBC	White Blood Cell
WEDI	Workgroup on Electronic Data Interchange
WHO	World Health Organization
WPC	Washington Publishing Company Back to Top
WV	The state of West Virginia
WVFH	West Virginia Family Health
WVSBP	West Virginia Small Business Plan

X	
X12	Accredited Standards Committee
XMT	Transmit
XMTL	Transmittal Back to Top

Y	
YTD	Year-to-Date Back to Top

Z		
ZIP	Zone Improvement Plan (<i>as in 'ZIP code'</i>)	Back to Top