

# Well360 Virtual Health

## WELL360 VIRTUAL HEALTH

Well360 Virtual Health is a digital experience that allows members to connect with a health care expert either [online](#), through the Highmark member portal, or via the Well360 app (powered by Amwell).



With Well360 Virtual Health, members can conveniently schedule telemedicine visits for services including:

- **Urgent Care** – available for conditions like pink eye, sinus infections, skin rashes, or strep throat.
- **Therapy** – available for members 10 years and older for behavioral health concerns like anxiety, depression, or insomnia.
- **Psychiatry** – available for members 18 years and older to schedule psychiatric assessments, prescription refills, and treatment options.

## MEMBER ELIGIBILITY

Along with Highmark members who have Well360 as a virtual health benefit, the platform is available to members without the Well360 virtual health benefit and non-Highmark members who are looking for low cost, accessible, and convenient non-urgent virtual health care.

Members who do not have the Well360 virtual health benefit or patients who are not Highmark members will have to pay out-of-pocket for the visit.

## HOW TO REFER A MEMBER TO WELL360 VIRTUAL HEALTH

To refer a member to Well360 Virtual Health, the member must either:

- Register or schedule a virtual appointment at [Well360VirtualHealth.com](https://www.well360virtualhealth.com), or
- Download the Well360 Virtual Health app (available for both iOS and Android devices)



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