



HOT TOPIC

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2020 INTERQUAL[®] LEVEL OF CARE CRITERIA RELEASE

The 2020 InterQual[®] Level of Care Criteria release is scheduled for **Saturday, July 18, 2020**.

After that time, you will be able to submit authorization requests using the 2020 InterQual[®] Level of Care criteria for any new requests.

Please contact Highmark Clinical Services at the Utilization Management phone number on the back of the member's identification card with any questions.

If you are NaviNet-enabled, please continue to submit requests with clinical information included through the Authorization Submission function in NaviNet.