## **HOT TOPIC**

## HIGHMARK TO INTRODUCE A NEW AND EASIER WAY TO FIND MEDICAL POLICIES

Due to technical issues -- this enhancement has been put on hold.

## **NEW EASY-TO-USE SEARCH FUNCTION COMING APRIL 23, 2018!**

Searching for Highmark's medical policies on the Provider Resource Center is about to get easier. We know you rely on our medical policies every day for the information you need to treat our members effectively and efficiently, and we want to help you locate the policies you need quickly. That's why we're bringing you a new feature that gives you improved navigation and functionality — making the search for you fast and effortless.

In addition to redesigning the look of the medical policy section on the Provider Resource Center, we're also refining and adding a new search function. The new search function will display your results like a Google search engine results page, making it easier to find what you're looking for. We're creating the new search function with you in mind, to help you locate the medical policies you need immediately.

With the updated medical policy section, we'll also have the ability to track which medical policies providers are viewing most often so we can update those policies when needed and become aware of what's most useful to our providers.

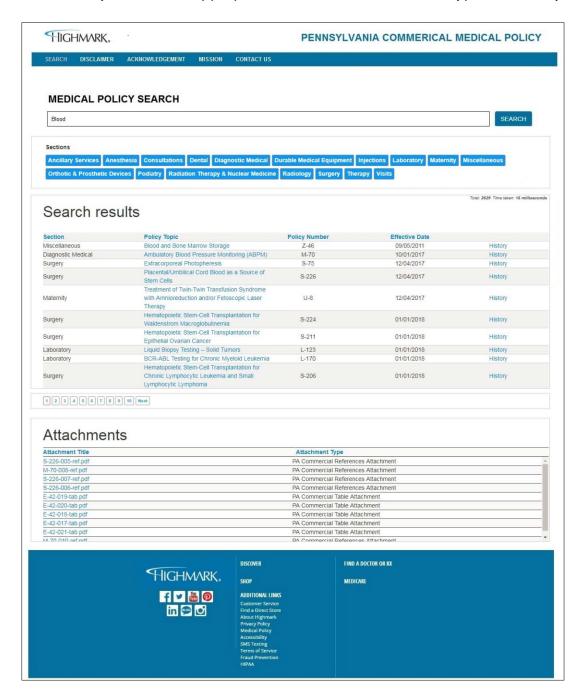
Here's what the new medical policy search function will look like:



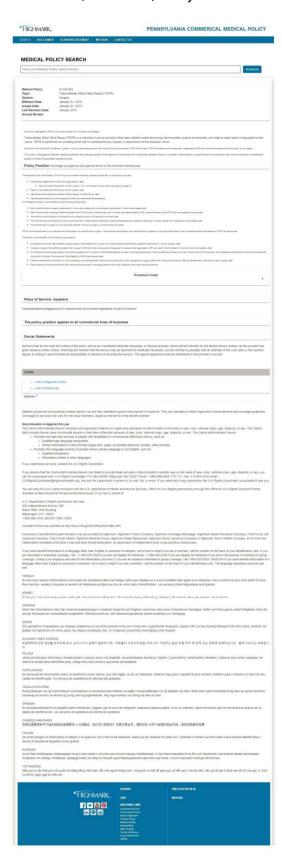
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You can search for a particular medical policy by entering a keyword, a procedure code, a diagnosis code, or the policy number. Once you enter the appropriate search terms, here are the types of results you'll see:



Select the medical policy you want to review, click on it, and you'll receive the requested medical policy.



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We hope you take time to explore our new medical policy search function and find it easy to use. The launch of the new look and search feature for the medical policy section of the Provider Resource Center is the first of many steps we are taking to make the content more current, accessible, usable, and comprehensive.

Highmark's medical policies are available on the Provider Resource Center under the **Claims, Payment & Reimbursement** option. Once you choose **Claims, Payment & Reimbursement**, then select **Medical Policy**. For faster access to our medical policies, you can select **Medical Policy Search** from the Quicklinks bar on the Provider Resource Center.

