

# SPECIAL eBULLETIN

FOR PROFESSIONAL AND FACILITY PROVIDERS

JULY 27, 2022

## 2022 INTERQUAL<sup>®</sup> LEVEL OF CARE CRITERIA RELEASE

The 2022 InterQual<sup>®</sup> Level of Care Criteria release is scheduled for **Saturday, August 27, 2022.**

After that time, you will be able to submit prior authorization requests using the 2022 InterQual Level of Care criteria for any new requests.

Please continue to use the “Authorization Submission” function in NaviNet<sup>®</sup> to submit requests with clinical information included. If you are a Highmark network provider and have not signed up for NaviNet, learn how to do so [here](#). NaviNet is a quick, easy way to submit authorizations and other payer/provider transactions to Highmark.

### QUESTIONS

Contact Highmark **Clinical Services** or the **Provider Service Center** with any questions. Phone numbers for each region may be found in the [Quick Reference Guide](#).



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