

SPECIAL eBULLETIN

FOR DMEPOS PROVIDERS

MAY 7, 2019

DMEPOS PAP QUALITY PROGRAM COMPLIANCE MEASUREMENT REQUIREMENT TO BE PHASED OUT

Durable Medical Equipment, Prosthetics, Orthotics, and Supplies (DMEPOS) Quality Program participants who provide Highmark members with positive airway pressure (PAP) devices must:

- Measure device usage compliance on a quarterly basis;
- Track and report for the most recent 12-month measurement period (July 1, 2018, through June 30, 2019); and
- Enter compliance data into the online PAP Compliance Measurement Worksheet.

The current 12-month measurement period (July 1, 2018, through June 30, 2019) will be the final period in which DMEPOS providers will be required to submit compliance measurement data.

Effective July 1, 2019, DMEPOS providers will no longer be required to perform compliance measurement activity.

We are making this change to reduce the administrative burden on the DMEPOS providers in our network.

Thanks to the efforts of providers like you, our members who are your patients have experienced an increase in the level of compliance of the PAP therapy over the life of this program.

SUBMIT COMPLIANCE MEASUREMENT DATA BY OCT. 1, 2019

DMEPOS PAP Quality Program participants should enter compliance data into the online PAP Compliance Measurement Worksheet. Completed patient compliance data may be submitted as early as **July 1, 2019**. All final compliance data must be received by Highmark no later than **Oct. 1, 2019**.

Please use the current version of the PAP Compliance Measurement Worksheet when recording your patient compliance data for the 12-month measurement period.



The PAP Compliance Data Worksheet and informational resources for the DMEPOS PAP Quality Program are located on the Provider Resource Center.

- Select **CLAIMS, PAYMENT & REIMBURSEMENT**
- Click **PAP Device Program**.

Once completed, submit your worksheet to Highmark through email, fax, or the U.S. Postal Service as follows:

- Email: highmarkdqp@highmark.com
- Fax: 717-635-4221
- U.S. Postal Service:
(Private and Confidential)
Ancillary Provider Strategy
120 Fifth Ave., Suite 1451
Pittsburgh, PA 15222

Note: Compliance monitoring as addressed in medical policy E-20 will still apply. To review this and other medical policies, visit the Provider Resource Center, click **MEDICAL POLICY SEARCH > MEDICAL POLICY**, and enter the search terms in the search box.

Thank you for participating in Highmark's DMEPOS PAP Quality Program. We appreciate the efforts you've made over the past several years, and we look forward to continuing to work with you to improve the care provided to our members who are your patients.