

SPECIAL eBULLETIN

FOR PROFESSIONAL AND FACILITY PROVIDERS

APRIL 06, 2020

IMPORTANT: MEDICAL POLICY CHANGES TO ADDRESS EASY ACCESS TO NECESSARY SUPPLIES DURING COVID-19 OUTBREAK

PAPERWORK REQUIREMENTS TEMPORARILY WAIVED FOR SERVICES RELATED TO COVID-19

The Centers for Medicare & Medicaid Services (CMS) has issued temporary waivers for paperwork requirements for respiratory-related devices and other necessary equipment in order to improve patient access to the care they need. Highmark is responding to the rapidly evolving situation by adopting the CMS guidance for both our Commercial and Medicare Advantage lines of business, effective **March 6, 2020**.

At this time, nothing more than the patient prescription for Durable Medical Equipment is necessary. A prescription from a licensed medical professional will temporarily constitute sufficient documentation for Durable Medical Equipment. For additional information visit the CMS website: [Durable Medical Equipment, Prosthetics, Orthotics and Supplies: CMS Flexibilities to Fight COVID-19](#)

Please continue to monitor the **Provider Resource Center** for future announcements.

