

SPECIAL eBULLETIN

FOR PROFESSIONAL AND FACILITY PROVIDERS

NOV. 15, 2018

PREVENTIVE MEDICINE AND OFFICE OR OUTPATIENT EVALUATION AND MANAGEMENT SERVICES REIMBURSEMENT POLICY UPDATED NEW PATIENT VS. ESTABLISHED PATIENT DEFINED

Highmark has updated its Preventive Medicine and Office/Outpatient Evaluation and Management Services reimbursement policy by including definitions that reiterate the difference between a new patient and an established patient.

A new patient is one who has not received any professional services from the physician or qualified health care professional or another physician or qualified health care professional of the exact same specialty and subspecialty who belongs to the same group practice, within the past three years.

An established patient is one who has received professional services from the physician or qualified health care professional or another physician or qualified health care professional of the exact same specialty and subspecialty who belongs to the same group practice, within the past three years.

WEB LOCATION OF HIGHMARK'S REIMBURSEMENT POLICIES

Highmark's Reimbursement Policy RP-020, Preventive Medicine and Office/Outpatient Evaluation and Management Services, is available for your review on the Provider Resource Center as an option under **Claims, Payment & Reimbursement**. Select **Reimbursement Policy** to review RP-020.

As new reimbursement policies are developed, they will be added to the **Reimbursement Policy** page.

