

Special Bulletin

For professional providers

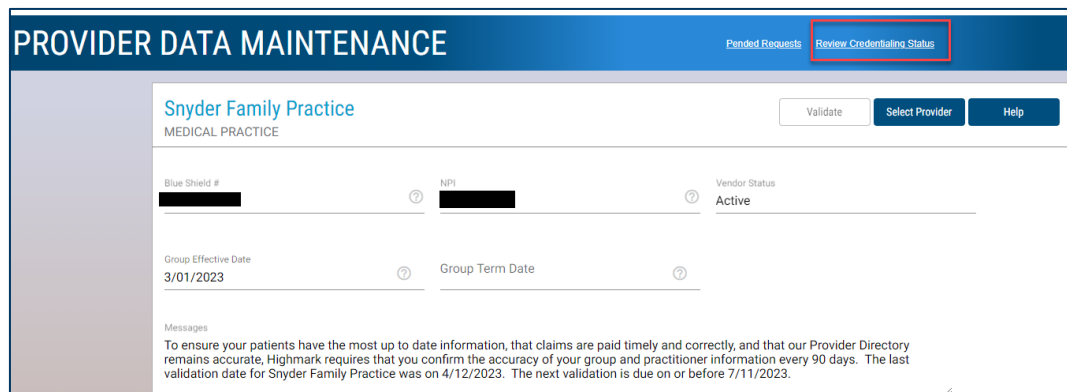
June 23, 2023

New Capabilities Added to Provider Data Maintenance Tool

Highmark continues to make enhancements to its new Provider Data Maintenance (PDM) tool. Beginning **June 23, 2023**, professional providers will be able to use PDM to view the following credentialing process information:

- Insights into where credentialing applications are in the process
- Open and closed cases

A link can be found at the top of the PDM homepage.



Additional enhancements are coming soon, including the ability for providers to use PDM to begin the initial credentialing process and to see credentialing requests previously submitted to Highmark.

About Provider Data Maintenance

The PDM tool is an easy-to-use electronic application to update, validate, and attest to the accuracy of your Highmark provider directory information in one electronic application. PDM also indicates the last time your directory information was validated and the due date for the next validation deadline.

This information is issued on behalf of Highmark Blue Shield and its affiliated Blue companies, which are independent licensees of the Blue Cross Blue Shield Association. Highmark Inc. d/b/a Highmark Blue Shield and certain of its affiliated Blue companies serve Blue Shield members in 21 counties in central Pennsylvania and 13 counties in northeastern New York. As a partner in joint operating agreements, Highmark Blue Shield also provides services in conjunction with a separate health plan in southeastern Pennsylvania. Highmark Inc. or certain of its affiliated Blue companies also serve Blue Cross Blue Shield members in 29 counties in western Pennsylvania, 13 counties in northeastern Pennsylvania, the state of West Virginia plus Washington County, Ohio, the state of Delaware, and 8 counties in western New York. All references to Highmark in this document are references to Highmark Inc. d/b/a Highmark Blue Shield and/or to one or more of its affiliated Blue companies.

NaviNet is a registered trademark of NaviNet Inc., which is an independent company that provides secure, web-based portal between providers and health insurance companies.

EXCEPTION: Facility, ancillary, and any Medicaid providers will continue to use Atlas to validate their information as they do today.

For additional information on our Provider Data Maintenance tool, read our previous [Special Bulletin](#).

A user guide is also available on Plan Central in [NaviNet®](#).