

# SPECIAL eBULLETIN

**FOR PROFESSIONAL AND FACILITY PROVIDERS**

**AUGUST 31, 2022**

## DELAYS IN FAXED AUTHORIZATIONS

Highmark is experiencing an influx of faxed authorization requests that is causing delays. We are working to address our backlog as soon as possible. To help avoid further delays, please do not submit duplicate requests, and use NaviNet® to submit all new authorizations.

NaviNet is the preferred method for all authorization requests. If you are not currently enrolled, please click [here](#) to enroll today.

Thank you for your patience as we work through our fax backlog.



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