

SPECIAL eBULLETIN

FOR PROFESSIONAL AND FACILITY PROVIDERS

JULY 09, 2021

HIGHMARK'S PARTNERSHIP WITH QUARTET HEALTH IS ENDING

Effective **August 5, 2021**, Highmark will end its contract with Quartet. Quartet has been connecting eligible Highmark ACA, Commercial, and Medicare Advantage members with behavioral health services through their digital platform. They also enable telephonic consultation between primary care physicians (PCPs) and psychiatrists to assist in the management of a member's behavioral health condition.

If you would like to continue using Quartet for referring patients, please contact Quartet. If you have integrated Quartet into your electronic medical record and choose to disable it, you will receive a separate communication from Quartet.

FUTURE BEHAVIORAL HEALTH REFERRALS

Beginning **August 6, 2021**, Highmark's Member Services Department can assist Highmark members that would have been referred to Quartet. You may reach Member Services at 1-800-241-5704.

If you are an Allegheny Health Network (AHN) provider, AHN will handle all their own referrals beginning **June 30, 2021**. You can make a referral via EPIC or by calling 412-DOCTORS.

