

SPECIAL eBULLETIN

FOR PROFESSIONAL AND FACILITY PROVIDERS

OCTOBER 22, 2021

ATTENTION PROVIDERS WHO RECEIVED LETTERS FROM ASPIRE HEALTH

As stated in the eBulletin [ECCM Program to Replace Aspire Health By End of 2021](#), Highmark is ending its contract with Aspire Health on **December 31, 2021**. Members who were engaged with Aspire Health have been transitioned to Highmark's Enhanced Community Care Management (ECCM) services.

Some providers may have received letters from Aspire Health stating that your patient recently experienced a financial or insurance change and decided to opt out of Aspire Health's services. As such, the patient was discharged from Aspire Health's services. Those letters are incorrect. **There have been no financial or insurance changes or gaps in care for your patient.**

If you have any questions regarding your patient's ECCM care, call Highmark's ECCM team at 844-438-3226 (844-GET-ECCM).



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