

# Special Bulletin

For professional and facility providers

February 20, 2023

## UPDATE: Reimbursement for Codes 99446, 99447, 99448, and 99449 Provided Via Telehealth

Highmark is changing Reimbursement Policy-046: Telemedicine and Telehealth Services (RP-046) to again allow reimbursement for the following codes: 99446, 99447, 99448, and 99449. This update is for all commercial lines of business **effective immediately**.

Highmark temporarily considered certain procedure codes eligible for reimbursement to ensure our members continued to receive safe and timely care during the height of the COVID-19 national public health emergency (PHE). Throughout the PHE, Highmark evaluated its policies to determine which flexibilities should be made permanent and which make sense to return to our standard policies.

Highmark initially decided codes 99446, 99447, 99448, and 99449 would revert to our pre-PHE policies. However, we received constructive feedback from our network providers that found efficacy in providing these services via telehealth. After further review, we have decided to reverse our initial decision.

### What if I submitted a claim after the [initial policy update](#)?

If you submitted a claim for providing these services via telemedicine after the initial change to RP-046 went into effect on January 30, 2023, Highmark will reimburse for the claim based on the current Telemedicine and Telehealth Services (RP-046) policy. Please do not resubmit the claim(s).

To review the policy in whole, go to the **Provider Resource Center**, select **CLAIMS, PAYMENT & REIMBURSEMENT**, click **Reimbursement Policy**, and select the [RP-046 hyperlink](#).

Thank you for your feedback and commitment to providing the best care possible to our members.

*\*Unless otherwise provided herein and unless as specifically set forth in the Delaware Telemedicine Mandate – House Bill 69 Section of this Policy, “telehealth” shall include telemedicine, telehealth, virtual care, and eVisit services deemed covered services by the Plan or its affiliates.*

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