Special Bulletin

For professional and facility providers

October 27, 2022

Update to the Behavioral Health Toolkit

Highmark's Behavioral Health Toolkit has been updated to include the **Follow-Up After Emergency Department (ED) Visit for Mental Illness (FUM) Provider Tip Sheet**. To begin using the tip sheet:

- Go to the Provider Resource Center
- Click the Care Management Programs tab
- Select Behavioral Health Resources
- Scroll down to Provider Tools and Educational Resources
- Click the Behavioral Health Toolkit for Primary Care Physicians link
- Select the Follow-Up After ED Visit for Mental Illness (FUM) option

This information is issued on behalf of Highmark Blue Shield and its affiliated Blue companies, which are independent licensees of the Blue Cross Blue Shield Association. Highmark Inc. d/b/a Highmark Blue Shield and certain of its affiliated Blue companies serve Blue Shield members in 21 counties in central Pennsylvania and 13 counties in northeastern New York. As a partner in joint operating agreements, Highmark Blue Shield also provides services in conjunction with a separate health plan in southeastern Pennsylvania. Highmark Inc. or certain of its affiliated Blue companies also serve Blue Cross Blue Shield members in 29 counties in western Pennsylvania, 13 counties in northeastern Pennsylvania, the state of West Virginia plus Washington County, Ohio, the state of Delaware, and 8 counties in western New York. All references to Highmark in this document are references to Highmark Inc. d/b/a Highmark Blue Shield and/or to one or more of its affiliated Blue companies.

