SPECIAL eBULLETIN

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FOR PROFESSIONAL AND FACILITY PROVIDERS

UPDATE: 2021 INTERQUAL® LEVEL OF CARE CRITERIA RELEASE

The update to 2021 InterQual® Level of Care Criteria was successfully completed over the weekend of May 21, 2021. You are now able to submit new authorization requests using the 2021 InterQual® Level of Care criteria.

If you are NaviNet® enabled, continue to submit your requests through the Authorization Submission function with all applicable clinical information included in the request

Contact Highmark Clinical Services at the Utilization Management phone number on the back of the member's identification card with any questions.

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