

PROMISe™ ID ENROLLMENT FOR CHIP

Highmark makes health care programs available to uninsured children in Pennsylvania through the subsidized Children's Health Insurance Program (CHIP). CHIP coverage offers programs for all uninsured children, with free, low-cost, and full-cost options depending on the family's income. This program is administered by Highmark on behalf of the Commonwealth of Pennsylvania Department of Human Services (DHS).



Providers who render, order, refer, or prescribe items or services to CHIP enrollees must enroll with the DHS. Providers are required to complete a Provider Reimbursement and Operations Management Information System (PROMISe™) enrollment application for their provider type and for each service location where they see CHIP enrollees. Once enrolled, the provider is issued a PROMISe ID, which is required to provide services to CHIP enrollees and receive reimbursement.

PROMISe ID enrollment information and applications, both electronic and printable PDF versions, are available on the DHS website at:

<http://www.dhs.pa.gov/provider/promise/enrollmentinformation/CHIPProEnrollInfo/index.htm>

Click on this link for Highmark's [CHIP PROMISe ID FAQs](#).

UPDATE HIGHMARK'S FILES WITH YOUR PROMISe ID

Once you obtain your PROMISe ID, please be sure to notify Highmark as soon as possible to avoid claim denials for services provided to CHIP enrollees. We make it easy with the electronic [PROMISe ID Update Request](#) form -- complete and submit the form and your PROMISe ID will be added to your provider file. The form is also available on the Provider Resource Center.

You must ensure that your information is always up to date and you are enrolled for all locations where you provide services. Beginning July 1, 2019, Highmark is required to deny claims if we are unable to match the provider's NPI reported on the claim to a PROMISe enrollment record for the service location where the services were performed.

WHERE TO FIND THIS INFORMATION ON THE PROVIDER RESOURCE CENTER

For more information about CHIP and PROMISe ID enrollment, please see the following:

- In the **Highmark Provider Manual**, please see the following units:
 - [Chapter 2.3: Other Government Programs](#) -- for detailed information about CHIP.
 - [Chapter 3.1: Network Participation Overview](#) -- for more details about PROMISe ID requirements and enrollment.
 - [Chapter 6.7: Payment/EOBs/Remittances](#) -- provides information about payment for services to CHIP enrollees.
- The **PROMISe ID Update Request** form can also be accessed on the Provider Resource Center by selecting **FORMS** from the main menu on the left, and then choosing **Provider Information Management Forms** from the submenu. The form will be listed under the **ELECTRONIC FORMS** category.