

## HOT TOPIC

# ATLAS SYSTEMS TO CONFIRM HIGHMARK DIRECTORY INFORMATION

Effective immediately, Atlas has been selected as a vendor on behalf of Highmark to conduct quarterly outreaches as part of the CMS directory requirement. This outreach is a result of a Centers for Medicare & Medicaid Service (CMS) requirement to have the most current information on our network providers.

Providers can expect Atlas to reach out via phone, fax, postal mail and/or email. Atlas may request information including, but not limited to: practice name, practitioner name, provider specialty, practice location, address, phone number and the status on accepting new patients. Atlas may also request your log in to PRIME, Atlas's provider data management software. Keeping information updated in PRIME will reduce the number of contacts made to your office.

Additionally, Highmark continues to encourage all network providers to update their information within NaviNet.

Remember, our members use Highmark's Provider Directory to make the best, informed decisions when selecting a provider. It is, therefore, to your advantage to make sure your directory information is correct and current by reviewing your data at least quarterly and responding to Atlas.