

SPECIAL eBULLETIN

FOR FACILITY PROVIDERS

ATTN: ALL NETWORK PRACTITIONERS

HIGHMARK REMOVING PROFESSIONAL CREDENTIALING CRITERIA FOR URGENT CARE CENTERS, RETAIL CLINICS AND MEDICAL AID UNITS

Effective 8/1/2017, Highmark will remove the professional credentialing criteria for practitioners in Highmark recognized Retail Clinics, Medical Aid Units and Urgent Care Centers that have been previously approved through facility credentialing. Professional providers working independently outside of the Urgent Care Centers, Retail Clinics and/or Medical Aid Units are still required to maintain credentialing with Highmark.

With this change, Highmark will continue to credential these provider types at the facility level. All facility requirements for these locations remain as usual. All billing practices for these provider types will remain the same.

Although this professional credentialing criteria will be removed, providers will still need to continue to submit the Request for Addition/Deletion to Existing Assignment Account form for each practitioner as they join and leave the group. The Request for Addition/Deletion to Existing Assignment Account form can be found on the Provider Resource Center, under Provider Forms. Under Provider Forms, select Provider Information Management Forms. The Medicare Welcome Letter will also still be required for those providers practicing in a Medicare Advantage network.

For more information regarding this policy, please visit the Highmark Blue Shield Office Manual, Chapter 2, Unit 2. The Office Manual is located under Administrative Reference Materials on the Provider Resource Center.

