

# Physical Medicine Management Program Advisory Committee Meeting Minutes

November 4, 2014

7:00 - 8:30 am

## I. Call to Order

Meeting Chairperson: Virginia Petraglia, Director, Post-Acute & Ancillary Services, called the meeting to order at 7:00a.m.

## II. Roll Call:

Completed by Chairperson Virginia Petraglia

### Participants:

#### Western PA:

John Bonaroti, PT, ATC, Director, East Suburban Sports Medicine Center Ltd.

Ernest Sekerak, MPT, X-Cel Physical Therapy

Eric Osterberg, DC, Osterberg Chiropractic

Richard Olson, DC, Director, Clinical Services, Healthways

Chun-ju, Wang, D.O., FAAPMR, Senior Executive Medical Director, Physical Medicine, Healthways

Cheryl Auth, Care Manager, Highmark

Sharon Zink, Care Manager, Highmark

Virginia Petraglia, Director, post-Acute & Ancillary Services, Highmark

Diane Berneburg, Director, Professional Relations, Highmark

#### Central PA:

Sandra McCuen, PT, Reimbursement Specialist, PPTA

## III. Review and Approval of Meeting Minutes:

The Committee reviewed and approved the 08/18/2014 Physical Medicine Management Program Advisory Committee Meeting Minutes

## IV. Welcome and Opening Remarks

Virginia Petraglia welcomed everyone for their attendance at the meeting today

## V. Follow-up to Action items:

- 1) The group discussed maintenance therapy and the billing cpt S8990 code
- 2) The committee member were provided with the year to date Utilization Management ratios for Pennsylvania

	Commercial	Medicare
Approval/Prescreening	45.82%	37.38%
Approval/Partially Approved	15.20%	15.33%
Approval Level 2 Clinical Peer review	25.66%	35.72%
Approval Level 3 Peer to Peer Review	37.42%	40.03%
Appeals Overturn	34.92%	38.57%

- 3) The committee member were provided with the second quarter Utilization Management Level II Approval/Denial ratios per discipline for Pennsylvania

	Medicare DC	Medicare PT/OT	Commercial DC	Commercial PT/OT
Approved	37%	66%	26%	63%
Denials	43%	9%	47%	9%
Partial Approvals	21%	25%	27%	29%

- 4) The group was informed scorecard would be sent out to provider in December

**VI. Discussion related to PMMP:**

- 1) Member were informed Navinet usage remains strong with a continued utilization rate of 97-98%
- 2) The group was informed that claims and utilization management data from the period of 6/1/2013 to 5/31/2014 was used for the initial Provider Pathway analysis for 2015
- 3) A discussion took place about the Care Authorization Approval Rate metric

- **Follow-up action item:** The provider group requesting confirmation if the Care Authorization Approval Rate includes Level 3 reviews
- 4) Committee members were informed by Healthways that 2-3 % of total request received are reviewed at the Peer to Peer level
  - 5) The group was informed over 400 providers “Qualified” for 2015 Provider Pathway Program
  - 6) The group was information, those providers who meet the “Qualifying” metric were enjoy a greater self-management when obtaining authorizations. Providers will receiving an increase in the number of auto-approved patient treatment visits (from eight to 12) upon completion of a Care Registration and an auto approval of eight additional visits upon submission of a care authorization.
  - 7) A discussion ensued about the reconsideration process for the Provider Pathway Program. Reconsideration will not be offered for 2015. Providers who “Qualify” for the program in 2015 and move to “Non-qualifying” status in 2016 will have the opportunity to file for a reconsideration

#### **VII. Provider discussion and feedback:**

- 1) The committee was urged to reach out with any concerns, questions or topics for discussion prior to the next scheduled advisory committee meeting.

#### **VIII. Topic suggestions for future meetings:**

- 1) Committee member requested a listing of the diagnosis in Category 1 and Category 2
- 2) The providers requested an educational resource tool be developed for the Provider Pathway Program
- 3) Committees members requested MM&P and Healthways explore the possibility of developing three status for the Provider Pathway Program

#### **IX. Outstanding Business**

None

#### **X. Closing comments:**

Virginia Petraglia thanked everyone for their attendance and for the feedback received regarding the PMMP.

**XI. Adjournment:**

Virginia Petraglia adjourned the Physical Medicine Management Program Advisory Committee meeting at 8:05 a.m.

**The next Physical Medicine Management Program Advisory Committee will be held on  
February 3, 2015**

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