

## HOT TOPIC

Revisions noted in red strikethroughs and font below.

# COMMUNITY BLUE: SUBMIT CORRECT NAIC

## AVOID REJECTED MEDICARE ADVANTAGE CLAIMS

Highmark previously announced, Jan. 10, 2018, on the Provider Resource Center that NAIC code **15460** should be used when submitting claims for services perform for Highmark members who have Community Blue Medicare PPO or Community Blue Medicare Plus PPO.

In addition, the chart below includes the associated alpha prefixes for Community Blue Medicare products by county/region. ~~The two bolded alpha prefixes, under Community Blue Medicare Plus PPO, are new since the Jan. 2018 communication was web published.~~

Community Blue Medicare PPO*	Community Blue Medicare Plus PPO*
<u>QLS</u> – Central/Northeastern Pennsylvania Employer Group Health Plan	<del><b>QJS</b> – Western Pennsylvania Employer Group Health Plan</del>
<u>QMV</u> – Central/Northeastern Pennsylvania Direct Pay	<del><b>QKS</b> – Western Pennsylvania Direct Pay</del>
<del><b>QJS</b> – Western Pennsylvania Employer Group Health Plan</del>	<u>FYO</u> – Clinton, Lycoming, Sullivan, and Tioga counties Employer Group Health Plan
<del><b>QKS</b> – Western Pennsylvania Direct Pay</del>	<u>FZO</u> – Clinton, Lycoming, Sullivan, and Tioga counties Direct Pay

**\*Region/County Notes:**

- Community Blue Medicare PPO is available in select counties of Pennsylvania’s Western, Central, and Northeastern Regions.
- Community Blue Medicare Plus PPO is offered only to members living in Clinton, Lycoming, Sullivan, and Tioga counties in Pennsylvania.

To avoid claim rejections, ensure you or your Trading Partner are submitting Community Blue Medicare claims using the NAIC and alpha-prefixes included in this communication. Highmark recommends sharing this information with your Trading Partner (Clearinghouse, Vendor, or Billing Service).

For your convenience additional Community Blue Medicare PPO product information is available in chapter 2 unit 2 of the *Highmark Provider Manual*, and the manual’s Chapter 6 unit 2, provides complete NAIC code information. To access the manual from the Provider Resource Center, select **MANUALS** from the top navigation bar, or select **EDUCATION/MANUALS** from the left navigation bar.

Highmark appreciates the quality care you provide our members, your patients.

