

TODAY'S MESSAGE

ATTENTION HOME HEALTH AGENCIES:

HOME HEALTH AUTHORIZATION PROCESS FREQUENTLY ASKED QUESTIONS UPDATED

ANSWERS TO MORE QUESTIONS ABOUT THE AUTHORIZATION PROCESS

Highmark aims to give you, the user, all the information you need so that the new home health care authorization process becomes a user-friendly environment. That's why we continue to update the Home Health Authorization Process Frequently Asked Questions. This easy-to-access resource provides you with instant answers to your questions about the home health care authorization process.

Check out the revised version of our Home Health Authorization Process Frequently Asked Questions resource on the Provider Resource Center today. We've added an explanation about the difference between an initial visit and a continued stay review. You'll also find advice on splitting authorized therapy visits among disciplines.

The **Home Health Authorization Process Frequently Asked Questions** option is available under **Home Health Authorizations**, in the **Online Provider Training** section of the Provider Resource Center.