

SPECIAL eBULLETIN

FOR PROFESSIONAL AND FACILITY PROVIDERS

MARCH 31, 2020

BRIGHT HEART HEALTH SERVICES NOW AVAILABLE TO HIGHMARK MEMBERS IN PA AND DE

To offer our members another option for treatment for opioid use disorder during the COVID crisis and beyond, Highmark is expanding access to Bright Heart Health telemedicine services to our Commercial, ACA, and Medicare members in Pennsylvania and Delaware (previously their services were only available to our members in West Virginia) effective immediately. Bright Heart Health's providers can be referred to for complete addiction medicine care, can work jointly with your care of the patient or work collaboratively with Highmark's participating Behavioral Health providers to fill in gaps where they exist.

We look forward to your continued assistance in ensuring that Highmark members receive appropriate, medically necessary care.

BRIGHT HEART HEALTH SERVICES

Bright Heart Health, provides:

- Telepsychiatric medication assisted treatment
- Comprehensive outpatient service (counseling, case management, and medication monitoring)
- Easy Access (below) from your office, hospital, or ER

REFERRING A PATIENT TO BRIGHT HEART HEALTH

You can refer your patient to Bright Heart Health in one of three ways:

- 1) Have the patient call Bright Heart Health at (800) 892-2695 or brighthousehealth.com
- 2) Complete the Referral Form on the brighthousehealth.com
- 3) Fax the patient information to (415) 458-2691

MORE INFORMATION

For more information on Bright Heart Health, you can:

- Review the Bright Heart Health Frequently Asked Questions on the Provider Resource Center
- Call Bright Heart Health at: (844) 458-2691 or
- Visit brighthousehealth.com

