

SPECIAL eBULLETIN

FOR PROFESSIONAL AND FACILITY

DECEMBER 6, 2019

NEW OPTION FOR LEHIGH VALLEY HEALTH NETWORK HEALTH PLAN

Highmark introduced its Joint Administration Solution (JAS) in May of 2019. [Special eBulletin](#), NEW OPTION FOR SELF-INSURED EMPLOYER GROUPS, dated April 30, 2019 and updated May 23, 2019, has more information on JAS.

Lehigh Valley Health Network (LVHN) Health Plan is offering JAS and the Highmark provider network to their employees starting **January 1, 2020**. The LVHN Health Plan is administered by Populytics, Inc.

Below are some of the key highlights that Highmark providers should be aware of:

LVHN HEALTH PLAN TIERED NETWORKS

The following provides summary information but is not all inclusive of changes regarding the 2020 LVHN Health Plan tiered networks with Highmark:

LVHN Health Plan Tier One (1) Network:

- LVHN-wholly-owned providers
- Lehigh Valley Physician Hospital Organization Participating providers
- Health Network Laboratories (HNL Lab Medicine)
- Medical Imaging of the Lehigh Valley (MILV)
- Highmark professional providers in the following PA counties:
 - Berks, Dauphin, Luzerne, Schuylkill, Carbon, Lackawanna, Monroe, Susquehanna, Columbia, Lancaster, Montour, Cumberland, Lebanon, and Northumberland (See exceptions below to the Tier 1 network for Highmark providers).

LVHN Health Plan Tier Two (2) Network:

- Highmark professional providers in other PA counties
- Facilities not included as tier one (1) facilities
- National BlueCard® network
- Community Health Systems, Coordinated Health, Geisinger Health System, Good Shepherd, Reading & Tower Health, St. Luke's Health Network and Steward Health/Easton



LVHN Health Plan Tier Three (3) Network:

- Non-participating providers. No contracts with LVHN Health Plan, Highmark, or BlueCard network


Please visit www.MyPopulytics.com to find additional information on the LVHN Health Plan tiered networks and participating professional providers/facilities as well as benefit plan details and claims status. If new to that site, you will be instructed to create a password-protected account.

MEMBER ID CARDS

Members will have PPO and HSA plan options. Members can be identified by the plan name and alpha prefix below:

- J2A – Central PA PPO Blue (PAB1)


Below are sample member LVHN Health Plan ID cards for the PPO Plan and HSA Plan:




MEMBER NAME:
JOHN DOE
MEMBER ID:
J2ASB9988963

Preferred Pharmacy:
Health Spectrum Pharmacy
Rx BIN 610020
PCN LVHNHP
Plan Year 2020

Lehigh Valley Health Network contracts with Populytics, Inc. to handle member claims and customer service. Please see back of card for contact information.





LVHN Health Plan 

Employee Only Coverage
PPO Plan
Group #20001

Tier 1 Office Visit \$15; Spec \$30
Tier 2 Office Visit \$20; Spec \$40
Emergency \$100 (waived if admitted)
Non-Emergency \$300 (waived if admitted)

LVHN Health Plan and Highmark-contracted providers may visit MyPopulytics.com for additional benefit information.






Certain prescription medications and medical services (e.g., inpatient admissions) require pre-authorization. Please refer to your plan documentation or contact Populytics for the complete list.

Direct all inquiries regarding eligibility, plan coverage, or pre-authorization requirements to Populytics.

Highmark Blue Shield provides administrative services only and does not assume any financial risk or obligation with respect to claims.

This card does not guarantee coverage.



Pharmacy Data Management, Inc.
Pharmacy Benefits Administrator
Technical Assistance – 800-767-4226

www.MyPopulytics.com: For members, LVHN Health Plan and Highmark-contracted providers.

Member/Provider Services: (484) 862-3505
(800) 925-8459
Pre-authorizations: (484) 862-3506
(866) 293-5452
Health Spectrum Pharmacy: (800) 283-7479


Claims Submission
All members and LVHN/LVPHO providers directly contracted with the LVHN Health Plan:
EDI: 23253
Populytics
P.O. Box 1830
Allentown, PA 18105-1830

Highmark Providers:
P.O. Box 890035
Camp Hill, PA 17089-0035

All Other Providers: Submit To Your Local BCBS Plan

Highmark Blue Shield is an independent licensee of the Blue Cross Blue Shield Association.


PDMI and Health Spectrum Pharmacy contract directly with the Group.




MEMBER NAME:
JOHN DOE
MEMBER ID:
J2ASB9988963

Preferred Pharmacy:
Health Spectrum Pharmacy
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Plan Year 2020

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LVHN Health Plan 


Employee Only Coverage
HSA Plan
Group #20001

Tier 1/Tier 2 Office Visit
Emergency Non-Emergency

Deductible and/or Coinsurance may apply

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PDMI and Health Spectrum Pharmacy contract directly with the Group.

LVHN Health Plan membership is excluded from Highmark value-based reimbursement programs.

PROVIDER SERVICING ARRANGEMENTS

LVHN Health Plan-contracted providers will submit claims directly to Populytics. Highmark providers will continue to send claims to Highmark.

Please refer to the ID card or visit www.MyPopulytics.com for eligibility, claims submission, benefit inquiries, and prior authorizations for the LVHN Health Plan or reference the special bulletin for JAS service arrangements.