

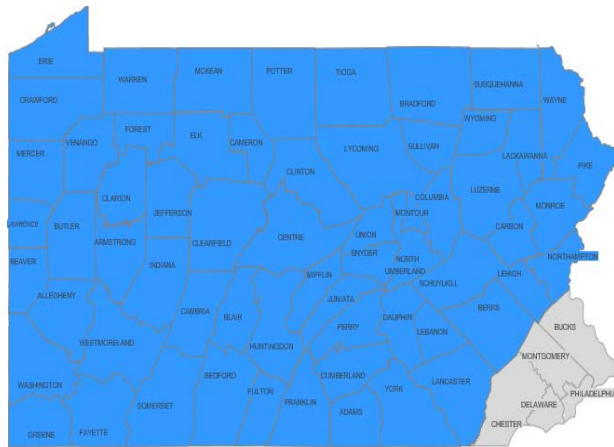
SPECIAL eBULLETIN

Originally Published OCTOBER 2, 2020
FOR PROFESSIONAL AND FACILITY PROVIDERS Updated October 08, 2020

UPDATED: NEW! PERFORMANCE BLUE AND PERFORMANCE FLEX BLUE PRODUCTS

On **January 1, 2021**, Highmark is introducing two High Performance Network products: Performance Blue and Performance Flex Blue. This network not only delivers quality care at a lower cost, but accelerates an industry-wide shift toward better outcomes and value through collaboration with providers.

The network consists of two plans, Performance Flex Blue (Enhanced/Standard EPO, PPO, and QHDHP product that focuses on cost and quality) and Performance Blue (a narrow network EPO, PPO, and QHDHP product focused on the inclusion of low cost, high quality providers in the network).



IN-NETWORK FACILITIES FOR PERFORMANCE BLUE AND PERFORMANCE FLEX BLUE PLANS

To see the list of in-network facilities:

- Go to the Provider Resource Center
- Select Product Information
- Click Product Information



- Under 2021 Product Information select **Performance Blue In-Network Facilities** or **Performance Flex Blue In-Network Facilities**

IMPORTANT: The list of facilities for both products was updated on October 6, 2020.

MEMBER ID ALPHA PREFIXES

Members in Western PA and North Eastern PA will have one of the following Alpha prefixes:

- Performance Flex Blue EPO/PPO: **P3F**
- Performance Blue EPO/PPO: **P2B**

Members in Central PA one of the following Alpha prefixes:

- Performance Flex Blue EPO/PPO: **P3E**
- Performance Blue EPO/PPO: **P4B**

MEMBER ID CARDS

Members who elect Performance Blue will have an ID Card that looks like the following:

HIGHMARK		Performance Blue PPO	
MEMBER NAME ROBERTCARDTEST TESTCARD P2B100647145001			
Group	10466086	PCP Visit	\$0
BC/BS Plan	363/865	Specialist Visit	\$35
RxGrp	HMRK001	Emergency Room	\$150
RxBIN	610014		

PPO Rx

www.highmarkbcbs.com	
Member Service	1-800-241-5704
Call for Precertification:	
Mental Health	1-800-258-9808
Substance Abuse	1-800-258-9808
Other Admissions	1-800-452-8507

Providers: File medical claims to the local BC/BS plan.
Members: File claims to:
Medical Claims
P.O. Box 3355
Pittsburgh, PA 15230
Highmark Blue Cross Blue Shield is an Independent Licensee of the Blue Cross and Blue Shield Association.

Members who elect Performance Flex Blue will have a ID Card that looks like the following:

HIGHMARK		Performance Flex Blue EPO	
MEMBER NAME ROBERTCARDTEST TESTCARD P3F100647145001			
Group	10462593	Deductible/Coinsurance may apply	
BC/BS Plan	363/865		
RxGrp	HMRK001	IND Deductible	Enh Stnd
RxBIN	610014	FAM Deductible	\$0 \$0
		PCP Visit	\$25 \$35
		Specialist Visit	\$40 \$75
		Emergency Room	\$150 \$150

PPO Rx

www.highmarkbcbs.com	
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Mental Health	1-800-258-9808
Substance Abuse	1-800-258-9808
Other Admissions	1-800-452-8507

Providers: File medical claims to the local BC/BS plan.
Members: File claims to:
P.O. Box 890179
Camp Hill, PA 17089-0179
Highmark Blue Cross Blue Shield is an Independent Licensee of the Blue Cross and Blue Shield Association.

Use NaviNet to check your patient's coverage. You can view a guide on how to access your patient's networks on the Provider Resource Center.

- Go to the **Provider Resource Center** homepage
- In the banner, scroll to the **Highmark 2020: Important Product News** option and click the picture
- Select the **Confirming Networks in NaviNet** link

REFERRALS

There are no referral or PCP requirements for either plan.

OUT-OF-NETWORK COVERAGE

While benefits are not available for services performed by out-of-network providers for our EPO plans, our PPO plans **do** cover out of network services.