

CHIP GAP REPORT INFORMATION

Updated January 2021

The Pennsylvania Children's Health Insurance Program (CHIP) requires well-child visits, lead blood tests, and developmental screenings for CHIP patients of certain ages. CHIP also recommends that all immunizations be completed per the Bright Futures and the Centers for Disease Control (CDC) schedules.

To help provider offices identify Highmark CHIP members and outstanding services, Highmark produces a monthly "Highmark CHIP Gap Report." This practice-level report is intended for practices that, according to Highmark claims records, are attributed to a Highmark CHIP member.

The report will assist in addressing potential gaps in care for your Highmark CHIP patients and can be found under the Quality Blue section on NaviNet®. These reports run monthly starting in March of each year.

In the report, providers can find service statuses of lead, well-child visits (w15), childhood and adolescent immunizations, and developmental screenings for their Highmark CHIP patients based on Highmark claims.

Each member on the report will be marked with one of the following three statuses for each service:

- **Compliant** – Member has fulfilled the requirement for the service based on Highmark claims and requires no further action.
- **Non-Compliant** – The service is still outstanding and must be completed prior to the due date identified on the "Highmark CHIP Gap Report." Claims for the service must then be submitted to Highmark in order to be identified as a compliant status.
- **Review Chart** – The compliance due date for the service has passed and would require a chart review in order to find a record of the service prior to the compliance due date. This information can then be submitted through Highmark's clinical quality feedback loop in order to receive a compliant status.

For more information about the requirements for each service for CHIP patients, please review Highmark's "CHIP Well-Child Visit/ Lead Blood Test/ Developmental Screening/ Requirements & Tips" on the Provider Resource Center at **PROVIDER TRAINING > Provider Training > CHIP Training and Documentation**.