

# INTRODUCING

# CONEMAUGH REGION CONNECT BLUE EPO A COMMUNITY BLUE PLAN



Effective Jan. 1, 2017, Highmark will offer *Conemaugh Region Connect Blue EPO*, a Highmark EPO plan that will be available in select counties in **Highmark's western region**. Key features of this plan include:

- A plan design that offers three levels of in-network benefits
- Access to high-quality doctors and hospitals that participate in the Community Blue network
- Out-of-network coverage for emergency care only

Conemaugh Region Connect Blue EPO will be available beginning Jan. 1, 2017, in three counties in western Pennsylvania: Cambria, Blair and Somerset.

## PLAN DESIGN OVERVIEW

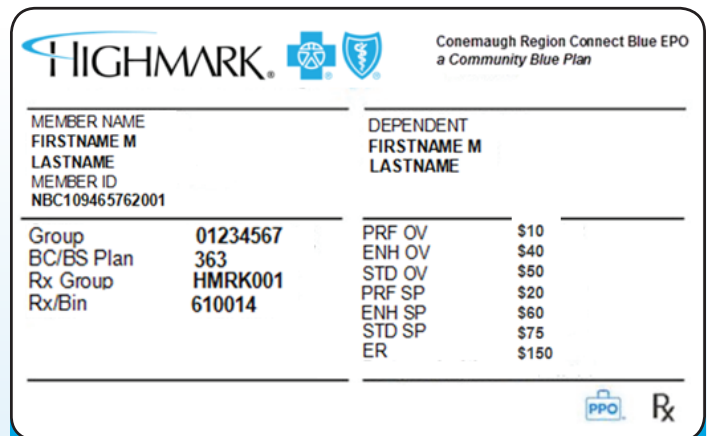
Conemaugh Region Connect Blue EPO includes three levels of in-network benefits — Preferred Value, Enhanced Value and Standard Value.

### Members:

- Receive high-quality care from all in-network providers, regardless of the benefit level
- Have the lowest cost sharing when they use providers who participate at the Preferred Value Benefit Level
- Will pay a little more by choosing providers at the Enhanced Value Benefit Level
- Will pay the most by choosing providers at the Standard Value Benefit Level

## IDENTIFYING MEMBERS

ID cards for Conemaugh Region Connect Blue EPO will reflect the plan name in the upper right corner (see sample ID card below). The alpha prefix for Conemaugh Region Connect Blue EPO is DCD.



**REMEMBER:** You can view a copy of the member's ID card using NaviNet's **Eligibility and Benefits Inquiry**.

(Continued)

Highmark Blue Cross Blue Shield and Highmark Blue Shield are independent licensees of the Blue Cross and Blue Shield Association. NaviNet is a registered trademark of NaviNet, Inc., which is an independent company that provides a secure, web-based portal between providers and health care insurance companies. BlueCard is a registered mark of the Blue Cross and Blue Shield Association, an independent association of Blue Cross and Blue Shield Plans.

### HOSPITALS PARTICIPATING WITH CONEMAUGH REGION CONNECT BLUE EPO\*

Conemaugh Region Connect Blue EPO offers access to community, tertiary and world-renowned hospitals. Members can save money on their copays, deductibles and

cost sharing by choosing providers who participate at the Preferred Value Benefit Level.

The following hospitals are participating at the Preferred, Enhanced and Standard Value Benefit Levels:

Preferred Value Benefit Level	Enhanced Value Benefit Level	Standard Value Benefit Level
<ul style="list-style-type: none"> <li>• Conemaugh Memorial Medical Center</li> <li>• Conemaugh Miners Medical Center</li> <li>• Conemaugh Meyersdale Medical Center</li> <li>• Nason Hospital</li> <li>• Allegheny General Hospital</li> <li>• Allegheny Valley Hospital</li> <li>• Canonsburg Hospital</li> <li>• Forbes Hospital</li> <li>• Jefferson Hospital</li> <li>• Saint Vincent Hospital</li> <li>• West Penn Hospital</li> <li>• Children’s Hospital of Pittsburgh of UPMC</li> <li>• Western Psychiatric Institute and Clinic</li> </ul>	<ul style="list-style-type: none"> <li>• Tyrone Hospital</li> <li>• Somerset Hospital</li> <li>• Chan Soon-Shiong Medical Center (formerly Windber Medical Center)</li> <li>• All other network providers, except Standard Value Benefit Level providers</li> </ul>	<p>Select UPMC Facilities:</p> <ul style="list-style-type: none"> <li>• UPMC Altoona</li> <li>• UPMC Hamot, and its affiliate Kane Community Hospital</li> <li>• UPMC Bedford</li> <li>• UPMC Horizon</li> <li>• UPMC Jameson</li> <li>• UPMC Northwest</li> </ul>

There is no out-of-network coverage with Connect Blue EPO, except for emergencies. Certain other exceptions may apply, as described in the member’s health benefit plan.

If you have any questions with respect to the UPMC and Highmark’s commercial products, you can read more at [discoverhighmark.com/consentWP](https://discoverhighmark.com/consentWP). For Connect Blue EPO, any services covered under the Consent Decree will be covered at the Standard Value Benefit Level, except for emergency care, which will be at the Preferred Value Benefit Level.

### PHYSICIANS PARTICIPATING WITH CONEMAUGH REGION CONNECT BLUE EPO

- Network professional providers who are affiliated with and have privileges at the Preferred Value Benefit Level hospitals listed above are participating at the Preferred Value Benefit Level.
- Network professional providers who are affiliated with and have privileges at the Enhanced Value Benefit Level hospitals listed above are participating at the Enhanced Value Benefit Level.
- Independent practitioners not required to have admitting privileges are participating at the Enhanced Value Benefit Level.
- Network professional providers who are affiliated with and have privileges at the Standard Value Benefit Level hospitals listed above are participating at the Standard Value Level of Benefits.



(Continued)

### ANCILLARY PROVIDERS PARTICIPATING WITH CONEMAUGH REGION CONNECT BLUE EPO

Conemaugh Region Connect Blue EPO members can save money when they use ancillary providers at the Preferred Value or Enhanced Value Benefit Levels.

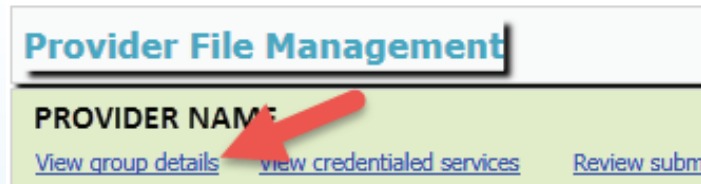
The following ancillary providers are participating at the Preferred, Enhanced and Standard Value Benefit Levels:

Preferred Value Benefit Level	Enhanced Value Benefit Level	Standard Value Benefit Level
<ul style="list-style-type: none"> <li><a href="#">Select DME Network</a> (Accessible via the <b>DMEPOS</b> link on the Provider Resource Center)</li> <li>Certain designated ancillary facilities, such as freestanding labs, imaging and surgical centers</li> </ul>	<ul style="list-style-type: none"> <li>All remaining ancillary providers except those owned by providers participating at the Standard Value Benefit Level</li> </ul>	<ul style="list-style-type: none"> <li>Certain ancillary providers owned by providers participating at the Standard Value Benefit Level</li> </ul>



### LOCATING YOUR PARTICIPATION LEVEL VIA NAVINET®

You can use NaviNet to confirm if you are participating at the Enhanced Value Benefit Level or Standard Value Benefit Level, by accessing **Provider File Management**. Click on the **View group details** link in the upper left corner of the screen.



Scroll down on this page and locate **Networks this group participates in**, and then locate **Tiered Benefit Level**.



This sample reflects the two options that may appear to indicate whether you are participating at the Preferred Value or Enhanced Value Benefit Level. If you are participating at the Standard Value Benefit Level, these Conemaugh Region Connect Blue options will not appear under the **Tiered Benefit Level** section.

### CARE OUTSIDE THE SERVICE AREA

Outside of the service area, services received from providers participating in a local Blue plan's BlueCard PPO Network will be covered at the Enhanced Value Level of Benefits.

### AUTHORIZATIONS

All current processes regarding authorizations for Highmark products will also be required for Conemaugh Region Connect Blue EPO. These include, but are not limited to:

- Inpatient admissions
- Certain outpatient procedures that are listed in the Highmark Blue Shield Office Manual, which is available on the Provider Resource Center via NaviNet. The link is located under Administrative Reference Materials.
- Selected durable medical equipment, physical medicine (e.g., physical therapy, spinal manipulation, occupational therapy) and therapies (e.g., speech therapy and cardiac rehabilitation)
- Certain outpatient mental health services

### BENEFIT INFORMATION

As always, you will find complete benefit information about Conemaugh Region Connect Blue EPO quickly and easily by using the **Eligibility and Benefits** function on NaviNet.