



# HOT TOPIC

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## FACILITY BULLETINS ON NAVINET ELECTRONIC TOOL FOR REPORTING OTHER INSURANCE END-DATED

### Information Now Available in the Highmark Provider Manual

The publication of new Facility Bulletins was discontinued in 2015; however, Facility Bulletins published in prior years remained available on the Provider Resource Center as an information source for facilities. We are currently reviewing all Facility Bulletins to determine whether Information they contain is still valid prior to archiving the bulletins. Information that remains valid will be transitioned to reimbursement policies or to the *Highmark Provider Manual*, unless it is already available in another resource (e.g., Medical Policy). Once information is transitioned, the bulletins will be end-dated and marked OBSOLETE. End-dated bulletins will remain accessible on the Provider Resource Center for historical purposes.

Effective August 21, 2019, Facility Bulletins titled “New Electronic Tool Available to Help Reduce Claim Suspensions/Denials for Other Insurance Information” (bulletin numbers HOSP-2007-005-W; ASC-2007-001-W) were end-dated and marked OBSOLETE.

To learn more about the NaviNet<sup>®</sup> tool that allows you to easily report other insurance information for a Highmark member, please see the new section titled “NaviNet COB Questionnaire” in the *Highmark Provider Manual’s* [Chapter 6.6: Coordination of Benefits](#).

### ACCESSING THESE RESOURCES ON THE PROVIDER RESOURCE CENTER

- The *Highmark Provider Manual* can be accessed by selecting **MANUALS** from the Quicklinks bar that spans across the top of the Provider Resource Center.
- All Facility Bulletins, including those that have been end-dated, are available on the Provider Resource Center under **NEWSLETTER/NOTICES**.