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# IN CASE YOU MISSED IT...A RECAP OF IMPORTANT NEWS FOR PROVIDERS

We know you're very busy taking care of our members! So it's easy for an important piece of news to slip through unnoticed. To help you out, we're sending this quick summary every two weeks of recent communications that we've either posted online or mailed. Please share with your office staff, including billing staff. Thank you.

## News for All Provider Types

- [Issue 4, 2019 of Provider News](#)
- [October 2019 Medical Policy Update](#)
- [Authorization Process Changes for Urgent/Unplanned Inpatient Requests: Watch a Virtual Training Session](#)
- [Tell Us What You Think – Survey: Document Attachment Update for Authorizations](#)
- [Continuous Glucose Monitoring \(CGM\) System - Available Within the Pharmacy Prescription Drug Benefit](#)
- [New Reimbursement Policy RP-054 for Ground Ambulance Services](#)
- [UPDATE: Changes In Authorization Requirements for Out-Of-Network Outpatient Services Effective January 1, 2020](#)
- [A Survey You Don't Want To Miss](#)
- [New FAX Number for Outpatient Medical Injectable Drug Authorizations](#)
- [Using Correct Anatomical Modifiers](#)
- [Transcranial Magnetic Stimulation \(TMS\) To Be Removed From Prior Authorization Effective October 15, 2019 Fourth Quarter 2019 Update: Changes to the Highmark Drug Formularies](#)
- [2020 Formulary Changes Are Coming](#)
- COMING SOON! Case Management Referral Feature in NaviNet®\*
- UPDATE: Submit Home Infusion Therapy Claims to Proper Blue Plan Service Area\*
- Physical Medicine Provider Pathways Program Annual Scorecards Now Available\*
- New Flu Flyer Available\*

\* This item is only viewable via NaviNet. Log in to NaviNet, and from **Plan Central**, select **Resource Center**, then the **Plan Central Library**.

## News for Facility Providers Only (HIPAA 8371 Claim Submitters)

- [Attention Home Health Agencies: Highmark Introduces New High Performance Home Health Agency Network on Jan. 1, 2020](#)
- [Update to Highmark's Policies Correct Coding Guidelines Being Enforced Through Pending Claims And Itemized Bill Review](#)
- Inpatient Acute Claims Mapper Installation Complete\*

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