

TODAY'S MESSAGE

CONSUMER SPENDING ACCOUNT CHANGE TO EOB, EOP, REMITTANCE AND 835 (ELECTRONIC REMITTANCE ADVICE) BEGINNING OCT. 20, 2014

COMING IN OCTOBER – FASTER SPENDING ACCOUNT PAYMENTS!

Highmark is introducing a change to expedite Consumer Spending Account payments! Beginning October 20, 2014 Highmark will process both the Medical claim and the Consumer Spending Account payment or review, when applicable, in the same payment cycle. Please be prepared to accept both the Medical EOB (Explanation of Benefit) and the 835 (Electronic Remittance Advice); and, when applicable, the Consumer Spending Account EOP (Explanation of Payment) and the 835 with the same claim number, within the same payment cycle.

To follow are noteworthy changes to the 835, (Institutional Paper) Remittance and EOB for facility and professional providers:

- 835 and Remittance will report Remittance Advice Remark code N367.
- Spending Account 835 will report Remittance Advice Remark code N520.
- EOB will report J0058 code.

Stay tuned to NaviNet® Plan Central and Provider Resource Center Today's Messages pages for additional EOB, EOP, Remittance and 835 updates occurring in early 2015.