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TODAY'S MESSAGE

MEDICARE C&D GENERAL COMPLIANCE AND FRAUD, WASTE AND ABUSE TRAINING

MAKE SURE YOU COMPLETE YOUR REQUIRED MEDICARE TRAINING

The Centers for Medicare and Medicaid Services (CMS) requires Highmark to provide Medicare C&D General Compliance and Fraud, Waste and Abuse (FWA) Training for its First-tier, Downstream, and Related-entities (FDRs) within 90 days of hire/contract and annually thereafter.

If you are a provider in one of Highmark's networks that participates with the Medicare program and accepts Medicare reimbursement, your organization and its employees meet CMS' definition of an FDR, therefore you are required to complete this training within the required timeframes.

Exceptions

FDRs who have met the Fraud, Waste and Abuse certification requirements through enrollment into the Medicare program or accreditation as a Durable Medical Equipment, Prosthetics, Orthotics, and Supplies (DMEPOS) are deemed to have met the training and educational requirements for fraud, waste and abuse, but must complete General Compliance Training.

How to access and complete General Compliance and FWA Training

There are two ways to fulfill your Medicare C&D training requirements:

1. Complete Highmark's General Compliance and FWA Training

   For your convenience, Highmark offers General Compliance and FWA Training for our network providers on the Provider Resources Center.

2. Complete CMS' General Compliance and FWA Training

   The module is available through the CMS Medicare Learning Network (MLN) at http://www.cms.gov/MLNProducts

Training records

Your organization is responsible for maintaining training records for a period of 10 years. Training records should include the time, attendance, topic, completion certificates and/or test scores of each individual employee. You are required to provide these records to Highmark upon request.

Questions

If you have questions about Medicare C&D General Compliance and FWA Training, please contact:
Highmark Health Integrity and Compliance Department
1-800-985-1056
integrity@highmark.com

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