

## TODAY'S MESSAGE

### ATTENTION PHYSICAL MEDICINE PROVIDERS: ADMINISTRATIVE GUIDE REVISION NOW AVAILABLE

A revised Physical Medicine Management Program Administrative Guide is now available in the Provider Resource Center. The changes include the following:

- Our method of applying copayments and counting visits for physical medicine services was simplified on September 1, 2013. Please see pages 8 and 20 for helpful information.
- Procedure code 97537 has been removed from the list of services that require registration and/or authorization through Healthways. Please see pages 10 & 70 for the list of applicable procedure codes.
- A notation has been added that Independent licensed massage therapists and independent athletic trainers are out of scope for this program (*see page 5*).
- Recommendations for your fax machine settings have been added to help assure that you receive Healthways' notification in a timely manner (*see pages 15, 34, & 50*).