

TODAY'S MESSAGE

HIGHMARK BLUE SHIELD OFFICE MANUAL UPDATE: QUALITY BLUE EVOLUTION TO P4V IS COMPLETE CHAPTER 7 UPDATED FOR THE QUALITY BLUE PHYSICIAN PAY-FOR-VALUE PROGRAM



The transition from the Quality Blue Physician Pay-for-Performance Program to the Quality Blue Physician Pay-for-Value (P4V) Program has been completed. And Chapter 7 of the *Highmark Blue Shield Office Manual* (HBSOM) has been renamed *Quality Blue Physician Pay-for-Value Program*. Please see the manual's [Chapter 7, Unit 1: Quality Blue Physician Pay-for-Value Program Manual](#), for a comprehensive program manual developed to help you navigate through the P4V Program. (To access the HBSOM home page on the Provider Resource Center, select *Administrative Reference Materials* from the main menu, and then click on [Highmark Blue Shield Office Manual](#).)

IMPORTANT NOTE: A reference to benchmarks and weights for Quality scoring are written within this unit; however, a change was made and implemented beginning April 1, 2014. This change was communicated in the [Special Bulletin](#) dated March 21, 2014. The 4 Star cut point benchmarks will appear on the dashboard for relevant Stars measures for information and performance tracking; they will not be used for scoring until the March 2015 dashboards (if those profiled measures become scored in 2015).

In addition the two readmission measures announced in the [Special Bulletin](#) dated February 19, 2014 -- QN45.1 *All-Cause Readmission Rate: Medicare Advantage* and QN45.2 *All-Cause Readmission Rate: Commercial* -- will only be profiled and not scored as previously announced. As a result, all scored Quality Measures will be equally weighted in the calculation of an entity's Quality Score.

And just a friendly reminder -- additional supplemental information and resources for the Quality Blue P4V Program can be accessed easily through the [Quality Blue Physician Program](#) link on the Provider Resource Center. And the new P4V User Interface has been implemented in NaviNet® -- providing a valuable new function to support the program's Quality Measure. Log in to NaviNet® and select *Quality Blue* from Highmark's Plan Central menu.

With the transition to P4V, the Quality Blue Physician Pay-for-Performance units previously housed in the HBSOM's Chapter 7 have been retired. However, the units will remain available in the [HBSOM's Archive](#) for historical reference purposes. To access the archived units, scroll to the bottom of the HBSOM's home page, and then select the *Office Manual Archive* link.