

## TODAY'S MESSAGE

# HAVE QUESTIONS ABOUT HIGHMARK'S MEDICAL POLICIES?

Do you have questions about Highmark Blue Cross Blue Shield's medical policies but don't know where to start? Help is now just an email away.

For answers to your medical policy questions, write to us at [medicalpolicy@highmark.com](mailto:medicalpolicy@highmark.com). Your inquiry will be directed to a Highmark Medical Policy analyst for research and response.

**Please note:** This is not a private email box. Do not send any identifying patient information in your email. The Medical Policy mailbox is only for questions about medical policies. The Medical Policy mailbox cannot address questions regarding benefits, claims, billing, payment, reimbursement, appeals, prior authorization, or reconsideration review.