

SPECIAL eBULLETIN

FOR PROFESSIONAL AND FACILITY

DECEMBER 10, 2018

NEW PRODUCTS FOR 2019: *COMMUNITY BLUE CHOICE EPO AND COMMUNITY BLUE SELECT EPO*

Effective Jan. 1, 2019, *Community Blue Choice EPO* and *Community Blue Select EPO*, two new benefit designs, will be available in the western Pennsylvania service region as client-specific products for Allegheny Health Network and Highmark employees and retirees.

Community Blue Select EPO plans will be offered for employees who reside in the counties below:

Allegheny	Beaver	Butler
Erie	Washington	Westmoreland

Community Blue Choice EPO plans will be offered for employees who reside in the counties below:

Armstrong	Bedford	Blair	Cambria
Cameron	*Centre (split)	Clarion	Clearfield
Crawford	Elk	Fayette	Forest
Greene	Huntingdon	Indiana	Jefferson
Lawrence	McKean	Mercer	Potter
Somerset	Venango	Warren	

*Part of Centre County is considered Central PA

Beginning Jan. 1, 2019, you will start to see patients with *Community Blue Choice EPO* and *Community Blue Select EPO* coverage. Here are some key highlights providers should be aware of.



BENEFIT LEVELS

Community Blue Choice EPO and *Community Blue Select EPO* offer two levels of in-network benefits, both offering access to high-quality care providers.

- **Enhanced Value Benefit Level:** Plan pays highest percentage/member has lowest out-of-pocket cost
- **Standard Value Benefit Level:** Plan pays a lower percentage/member has higher out-of-pocket cost

Providers should refer to NaviNet® for specific information on plan members' eligibility and benefits, including cost-sharing.





OUT-OF-NETWORK COVERAGE

Out-of-network benefits are **not** available with *Community Blue Choice EPO* and *Community Blue Select EPO* for services performed by out-of-network (Non-preferred) providers, except in certain situations such as emergency care.





COMMUNITY BLUE CHOICE EPO AND COMMUNITY BLUE SELECT EPO MEMBER ID CARDS


Below are sample member ID cards for *Community Blue Choice EPO* and *Community Blue Select EPO* members.


Community Blue Choice EPO

  Community Blue Choice EPO			
MEMBER NAME			
ROBERTCARDTEST			
TESTCARD			
MEMBER ID			
IHI100647145001			
Group	IHI363	Enh. Office Visit	\$10
BC/BS Plan	363/865	Std. Office Visit	\$50
RxGrp	HMRK001	Enh. Specialist	\$20
RxBIN	610014	Std. Specialist	\$75
		Emergency Room	\$150
			 

Community Blue Select EPO

  Community Blue Select EPO			
MEMBER NAME			
ROBERTCARDTEST			
TESTCARD			
MEMBER ID			
IHK100647145001			
Group	IHK363	Enh. Office Visit	\$10
BC/BS Plan	363/865	Std. Office Visit	\$50
RxGrp	HMRK001	Enh. Specialist	\$20
RxBIN	610014	Std. Specialist	\$75
		Emergency Room	\$150
			 

 <p>Blues on Call: 24-hour access to nurses who provide health education and support services.</p> <p>To receive high level benefits: Receive care from a network provider. Receiving non-emergency care through an out-of-network provider will result in a reduced level of benefits. Precertification is required for all inpatient admissions. Highmark Blue Cross Blue Shield provides administrative claims payment services and does not assume any financial risk or obligation with respect to claims.</p>	<p>www.highmarkbcbs.com</p> <p>Member Service 1-800-485-2889 Blues on Call 1-888-BLUE-428 Call for Precertification: Mental Health 1-800-485-2889 Substance Abuse 1-800-485-2889 Other Admissions 1-800-485-2889</p> <p>Providers: File claims to the local BC/BS plan. Members: File claims to: Claims P.O. Box 890062 Camp Hill, PA 17089-0062 Highmark Blue Cross Blue Shield is an Independent Licensee of the Blue Cross and Blue Shield Association.</p>
---	--

 <p>Blues on Call: 24-hour access to nurses who provide health education and support services.</p> <p>To receive high level benefits: Receive care from a network provider. Receiving non-emergency care through an out-of-network provider will result in a reduced level of benefits. Precertification is required for all inpatient admissions. Highmark Blue Cross Blue Shield provides administrative claims payment services and does not assume any financial risk or obligation with respect to claims.</p>	<p>www.highmarkbcbs.com</p> <p>Member Service 1-800-485-2889 Blues on Call 1-888-BLUE-428 Call for Precertification: Mental Health 1-800-485-2889 Substance Abuse 1-800-485-2889 Other Admissions 1-800-485-2889</p> <p>Providers: File claims to the local BC/BS plan. Members: File claims to: Claims P.O. Box 890062 Camp Hill, PA 17089-0062 Highmark Blue Cross Blue Shield is an Independent Licensee of the Blue Cross and Blue Shield Association.</p>
--	--

FINDING PARTICIPATING PROVIDERS

Professional providers can view network information for their patients in real time within the Provider File Management tool in NaviNet. Instructions are available in the Provider Resource Center under **Provider Training > NaviNet Self Service Guides**.

Members can find providers who participate in the Enhanced or Standard Value benefit levels via the online provider directory available by clicking **Find a Doctor or Rx** and selecting **Community Blue Choice EPO** or **Community Blue Select EPO**. For members who log in to **highmarkcbs.com**, the directory will automatically populate their Plan name/network.

We thank you for your continued support of our members.