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NEWS FOR ALL PROVIDER TYPES

SPOT AT RISK PATIENTS SOONER WITH AXIALHEALTHCARE

REDUCE THE RISKS ASSOCIATED WITH OPIOID USE

A new feature from axialHealthcare can now alert providers to potential at risk patients during eligibility checks. This will allow you to make better informed care decisions and timely interventions to help reduce the risks associated with opioid use.

Once you log into NaviNet, select **Eligibility and Benefits Inquiry** under **Workflows for this Plan**. Enter a Member ID, click **Search** and if a member has opioid-related risk factors an alert labeled "PATIENT RISK NOTICE" will appear on the lower right hand side of the screen.

For more detailed instructions on this new alert, please click here.

Thank you for continuing to provide quality care to your patients, our members.

HIGHMARK