

Special Bulletin

For professional and facility providers

July 15, 2024

MSK Procedures: Preauthorization Date Moving to July 22, 2024

The go-live date for Highmark Blue Cross Blue Shield to accept outpatient musculoskeletal (MSK) procedure authorizations has shifted from July 15 to July 22 for any MSK authorization with a date of service on or after Aug. 1, 2024. This adjustment has been made to ensure the authorization submission process is fully optimized.

We understand this may impact your ability to submit MSK authorizations with a date of service on or after Aug. 1. We apologize for any inconvenience.

Authorization Resources on the PRC

The [Provider Resource Center](#) (PRC) has the following guides and videos for submitting authorization requests via [Availity](#)[®]:

Guides

- [Inpatient Authorization Submission \(Both Urgent and Non-Urgent\)](#)
- [Outpatient Authorization Submission](#)

Videos

- [Electronic Authorization Submission Process \(Predictal via Availity\)](#)
- [Case Management Referral Process \(Predictal via Availity\)](#)

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