provider bulletin

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Newsletter Excerpt

Important: Highmark to Manage Behavioral Health Authorizations

Effective Jan. 1, 2016, PerformCare® will no longer provide behavioral health management services for Highmark Blue Cross Blue Shield members. Instead, all behavioral health and substance abuse authorizations will be handled by Highmark Medical Management and Policy (MM&P).

Please note that this change applies to all members. This includes your patients who enroll in Highmark health plans effective Jan. 1, 2016, and patients who will remain covered by Blue Cross of Northeastern Pennsylvania (BCNEPA) health plans until their plans renew later in 2016.

Highmark MM&P can be reached at **1-800-258-9808**, weekdays, between 8:30 a.m. and 7:00 p.m. and on Saturday and Sunday, between 8:30 a.m. and 4:30 p.m.